

Experience

Content Reviewer

Tech Firefly Pvt. Ltd.

Mar 2022 - Feb 2024.

- Worked as a **Content moderator/reviewer** for a social networking site, review landing page where users are sent when they click an ad creative. This is the first page of the advertiser website that the user sees.
- Worked as an acting POC/SME.
- I have maintained team accuracy.

Process Developer

Genpact India PVT Limited.

Feb 2017- Dec 2021.

- Worked as a **Content moderator/reviewer** for a social networking site, review content on the platform, regulate it i.e., either allow or remove content according to the policy guidelines.
- Work included **training the AI** on various actions in different situations.
- Maintaining the TAT and consistency.
- Working on Tasks and completing them on time, routed to team.
- Attending policy sessions and providing insights.

Achievements

- Awarded **LEAN ACE certificate of completion** for giving insights to the process.
- Received a note of **appreciation from client** for handling a new and unique task.
- Awarded **Star performer of the month** badge by quality team once.
- Participated and received Prizes in many inter school competitions during my School days.

Academic Profile

Post-Graduation

M. Tech in Embedded Systems
JNTU, Hyderabad.

Sept 2015-Feb 2017

Graduation

B. Tech in Electronics and Communications Engineering (73%).
Brilliant Institute of Engineering & Technology Affiliated to JNTUH.

Aug 2011–May 2015

Skill Set

- An effective communicator with good relationship & interpersonal skills
- Strong analytical and problem-solving abilities
- Hard working capability
- Possess a flexible and detail-oriented attitude
- Ability to work with multidisciplinary teams.

Technical Skills

- Operating System Windows
- MS-Office (Word, Excel, Power Point, Google Sheets)
- Basic Knowledge of SQL, HTML, CSS, Python & JavaScript
- Data Analysis

Declaration of Authenticity

I am confident on my ability to work in a team. I hereby declare that the information furnished above is true to the best of my knowledge.

Date :

Place : Hyderabad.

(Shivaranjani Konuku)