

RAKESH KUMAR TAPPITLA

5/2, 6TH Cross Street, Vijayaraghavapuram, Saligramam, Chennai - 600093E-

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Career Objective

To work in a progressive organization that gives me scope to be technically and globally updated where my skills and knowledge can be utilized in a best way. I am keen to put my full effort for the company's growth by completing work on time with efficiency.

Educational Qualifications

ACADEMICS	INSTITUTIONS	YEAR OF PASSING
B.Tech(ECE)	R K Engineering College, Vijayawada, Andhrapradesh	2020
12th	Sri Chaitanya Junior College, Eluru, Andhrapradesh	2016
10th	Siddhartha Matriculation, Bhimavaram, Andhrapradesh	2014

Area Of Interests

- Interested to work as a team
- Interested to learn new things

Academic Workshops

- Attended academic workshops on Fundamental concepts of embedded systems conducted by RK College of Engineering, Ibrahimpanam.
- Attended academic workshop on Andhra Pradesh State Skill Development Corporation (APSSDC) Department of Skill Development conducted by RK College of Engineering, Ibrahimpatnam.
- Attended workshop on CMOS Recherche Lab (PCB Design) by RK College of Engineering, Ibrahimpatna

Software Skills

- MAT LAB
- PCB Design
- Kareo
- Athena

Leadership Qualities

- Hosted Fresher's party at college
- Provided Guest Lecture on academics at other colleges
- Hosted and organized all the mcultural programs at RK Engineering college throughout the academics

Careet Path

- Worked at Global Healthcare , Chennai as AR Caller – Jun'2019 – Oct'2020
- Worked at Omega Healthcare, Perungudi, Chennai as Process Coach come Group Co-Ordinator – Oct'2020 -Jan'2023
- Worked at Qway Technology Healthcare ,Guindy as Senior Executive AR caller - Feb'2023 till current

Roles and Responsibilities

- End to End denial management in 25+ providersand practices
- Assisting a team of 50+ AR Callers on daily individual activities and responsibilities
- Inventory report generation, allocating work files and co-ordinating the team to get timely outputs
- Training freshers and experienced on weekly intervals and providing reports and feedbacks based on the client SLA
- Expediting the process of big aging claims by co-ordinating the team with appeals and interactions with the complex claim adjudication teams from the insurance to get payment
- Educating team the regular updates in the process based on the client instructions and guiding them to perform towards the client SLA requirements

Personal Details

Name	:	Rakesh Kumar Tappitla
Date of birth	:	25.07.1998
Gender	:	Male
Father's name	:	Soloman Raju
Languages	:	Telugu, English, Tamil

Declaration

I affirm that the information given above is true to the best of my knowledge. Hoping for a prompt response from you genuinely based on my fit according to your organizational requirements.

PLACE Chennai

DATE

Signature

(RAKESHKUMAR TAPPITLA)