

JANANI P

No.10/112A 7th street, Annai Sathya Nagar,
Poothapedu, Ramapuram,
Chennai-600089
janhoney2420@gmail.com
8778417307

CAREER OBJECTIVE

To secure a responsible position in a growing and professionally managed organization that will challenge my skills and utilize my abilities completely and to excel in the progressive business ambience with my fullest potential.

EDUCATION

- 2018-2021 BCA in St Joseph College of arts and science, Chennai with an overall aggregate of 81%.
- 2016-2018 ValluvarGurukulam Higher Secondary School, Chennai secured in overall aggregate of 56% in Higher secondary Examination.
- 2015-2016 Santhosh Vidyalaya Matric Higher Secondary School, Chennai secured in overall aggregate of 80% in Secondary School Examination.

WORK EXPERIENCE

*18/01/2022-24/04/2023- HCL Tech

- *Resolve customer inquiries via email, consistently achieving the targets.
- *Achieved a 98% 5-star customer satisfaction rating for having a friendly understanding and patient attitude toward customers.

25/09/2023-31/01/2024 - Foundever

- * Responded quickly through live chat and provided courteous and professional customer service
- *Assisted customers with inquiries, product information, and purchases.

SKILLS:

- Adaptability
- Strong Work Ethic
- Time management

PERSONAL PROFILE

- Father's Name : Parthasarathy B
- Mother's Name : Kamala P
- Gender :Female
- Date of Birth : January 24, 2001
- Nationality : Indian
- Religion : Hindu
- Blood Group :O+ve

DECLARATION

I hereby declare that the above furnished details are true to the best of my knowledge and belief.

Thanks & Regards

Date:

Place: Chennai

(Janani P)