



AVIK DE

TEAM LEAD

PROFILE

I am very enthusiastic regarding this field. I always have to upskill myself for better work style which will always fruitful for me and company both. I know my limits, my weakness along with the abilities I have.

I hereby declare that all the information given above is true and correct to the best of my knowledge. All the information shared in the resume is correct, and I take full responsibility for its correctness. I solemnly declare that the information in this resume is true to the best of my knowledge and belief.

CONTACT

PHONE:

+91 8583093492

e-mail:

avik.de001@gmail.com

HOBBIES

Travelling
Cooking
Singing
Drawing

EDUCATION

ASUTOSH COLLEGE

2019 - 2022

[Completed B.Sc. in Applied Science with 8.3 CGPA]

KALYANI UNIVERSITY EXPERIMENTAL HIGH SCHOOL

2017 - 2019

[Completed 12th in SCIENCE with 79%.]

BEDIBHAWAN RABITIRTHA VIDYALAYA

2004 - 2017

[Completed 10th in SCIENCE with 91%.]

WORK EXPERIENCE

TELEPERFORMANCE [Customer Support Executive]

[November, 2023 - Present]

I have to response on customer experiences and to provide proper resolution as early as possible. I have to operate **Data sheets, Technical Dashboards** to arrange proper resolutions. In my process, I need to use MS Excel & Google Data sheets most of the time for **Analysis** and **Data construction**. I also have experiences of audit the operation team.

RESEARCH WORK ON FIELD

[2021-2022]

I have my research work regarding Water Quality- Pollution in Ganges, Hyperspectral Imaging Systems procedure in Lakes and analytics.

SKILLS

