

Mohammed Maaz Hussain

connectingmaazvia@gmail.com

8073809243

****Summary****

I am seeking for challenging role to improve my skills and objectives in your firm. By setting up day to day activities, regular profit and thru client satisfaction.

****Education****

B.com from Bangalore University.

****Experience****

Company – Realty Mart **now known as** C H Pvt Ltd - Bangalore)

Designation - Sr. Officer (Sales & Operations)

Duration - – 2019 - Till date

- ✓ Strong customer experience deliveries with regular FTR.
- ✓ Closing sales within the given target.
- ✓ Manage complex situations with regular interaction with both the stakeholders.
- ✓ Expert in Inbound calls, managing escalations and resolution within the TAT.
- ✓ Regular online connect with vendor and client to address business requirement.

Company – Zilingo – Bangalore

Designation – Sr. Content Specialist

Duration - 10 months

- ✓ Convincing to purchase our Digital influence for their brand, which can highlight their brand.
- ✓ Identify technical error like crack in image or decimal glitch in pricetag.
- ✓ Creating a new Catalog into market place dashboard.
- ✓ QC and delisting products that do not meet SOP or Catalog policy.

Company – Clustr – Bangalore

Designation - Data Operations Executive

Duration – 20 months

- ✓ Worked in categories such as FMCG, apparel, footwear, electronics, and FMCD
- ✓ Research and product data enrichment for B2B clients (Partner/Vendor)
- ✓ Weekly management reporting and monthly town halls
- ✓ Extracting data from an ecommerce website and maintaining a large database of it.

****Additional Skills****

- ✓ Target management
- ✓ Clients' relationship
- ✓ Customer care thru calls and e-mails
- ✓ Driving performance and results

I thank you for going thru my profile 😊