

Satinder Kaur

Mohali, Punjab

9877746140 | satinderfzr7@gmail.com

Objective

Seeking an entry-level position as a React.js Developer where I can leverage my foundational knowledge in React.js with a basic understanding of Node.js. I aim to contribute effectively to the development team by building responsive and dynamic user interfaces. Eager to apply my skills in web development technologies while gaining practical experience and further enhancing my expertise.

Experience

- Teleperformance** 11-11-2022 - - Present
Customer Support Executive
Responsibility:-
 1. Provided personalized assistance to customers, ensuring satisfaction and loyalty.
 2. Contributed to the development of training materials and best practices for the support team.
 3. Actively participated in team meetings and brainstorming sessions to improve workflows and efficiency
 4. Consistently met or exceeded performance targets set by management.

Education

- Guru Ram Dass Sr. Sec. Public School, Ferozpur** 2012
10th
94%
- Guru Ram Dass Sr. Sec. Public School, Ferozpur** 2014
12th
80%
- Panjab University, Chandigarh** 2017
Bachelor Arts
70%
- Panjab University, Chandigarh** 2022
Master Arts
65%
- Excellence Technology** 2024
MERN Stack Industrial Training

Skills

- HTML
- CSS
- JavaScript
- React JS

Personal Qualities

- 1. Proactive learner, always seeking new skills and knowledge.
- 2. Quick to grasp new concepts and adapt to change.
- 3. Strong work ethic, and drive for continuous improvement.
- 4. Embraces challenges as opportunities for growth