

Bhavana P O

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Professional Summary

Recent graduate with a strong academic background and a passion for customer service. Eager to leverage excellent communication and problem-solving skills to excel as an Associate in operations at Concentrix. Skilled in learning new processes and procedures quickly. Proficient in written and verbal communication.

Internships

Amazon - Global Operations AI Associate (Operations), Bangalore

[October 2023 – November 2023]

- Engineered operational efficiencies within Amazon's AI division, optimizing visual annotation processes for Fulfillment facilities.
- Decreased processing time for 10,000+ images by 25% through implementation of automated workflows and quality control measures.

SkilloVilla - Business Development Executive, Bangalore

[July 2023 - August 2023]

- Conducted comprehensive market research and analyzed consumer behavior data to identify new business opportunities; resulting in a 20% increase in market share within the retail sector.
- Analyzed market trends and developed marketing strategies to promote SkilloVilla's products and services.

Varcons Tech Pvt Ltd - UI Designer, Bangalore

[February 2023 - March 2023]

- Engineered innovative user interfaces for web applications, employing HTML, CSS, and Figma; optimized design elements resulting in a 40% increase in user engagement and a 25% boost in conversion rates.
- Enhanced UI/UX design through iterative feedback loops and user testing; implemented changes that led to a 30% increase in user engagement and a 20% decrease in bounce rates.

Education

B.E Computer Science and Engineering

[June 2019 - June 2023]

Sai Vidya Institute of Technology, Bangalore – 8.23 CGPA

Pre-University (PCMC)

[May 2017 - March 2019]

SAEC Composite PU College, Bangalore – 83.66%

SSLC

[2017]

Sree Ayyappa Education Centre, Bangalore – 91.04%

Skills

- Communication (Written & Verbal)
- Customer Service
- Problem-Solving
- Active Listening
- Empathy
- Learning Agility
- Process Improvement
- Data Analysis

Projects

- Semantic Segmentation:** Deep Learning
- TODO Application:** Mobile Application Development
- Resort Management System:** Database Management System
- Arrival and Departure of Train:** Computer Graphics
- Wood Furniture Cost Projection:** Conducted comprehensive analysis on wood furniture cost projection by factoring in wood price fluctuations and labor inflation rates to accurately predict future costs for custom bookshelves.
- Direct Mail Campaign Analysis:** Modeled profit impact of response rates for Quality Sweater Company's mailer campaign.

Volunteering

- Teaching computer fundamentals and English in rural government schools of classes 4 and 5
- Rally about cleanliness, restoring nature, and the importance of education.
- Street play and survey on local area problems, public health, and COVID-19 vaccination

Certificates

- Career Essentials in Business Analysis by Microsoft and LinkedIn
- Data Analysis with Python - Coursera and IBM
- Data Base Management Systems - Coursera
- Problem-Solving Using Computational Thinking- Coursera

Personal Details

- Date of Birth: 05/07/2001
- Languages Known: English, Kannada, Hindi, Telugu, Tamil.