

GOVIND

House No. 510, Rajiv Colony, Sector 17,

Phone No. 9569469268

Email : govindgood94@gmail.com

Seeking a growth oriented challenging position where I can enhance my technical knowledge for my personal growth and development along with the organization.

EXPERIENCE

SEP 2015 – FEB 2017

CUSTOMER SERVICE ASSOCIATE IN CONCENTRIX (IT PARK CHANDIGARH)

My job responsibility was to take care of domestic and international customers as well as I was involving in sales also.

OCT 2018 – FEB 2020

CUSTOMER SERVICE ASSOCIATE IN TELEPERFORMANCE (PHASE - 8 IND AREA MOHALI)

My job responsibility is handling customers for Tata Sky Process.

NOV 2020 – JULY 2021

CUSTOMER SERVICE ASSOCIATE IN ECLERX PVT LTD. (IT PARK CHANDIGARH)

I was working in sales and service department and my job responsibility was handle American customers for their billing query related to their X-finity Plan and also involve in sales of plan and products.

EDUCATION

B.A FROM DBU (DESH BHAGAT UNIVERSITY) 2015-2016

12TH G.M.S.S.S, SECTOR 23 A, C.B.S.E. BOARD

(Vocational Electronic & Communication) 58.5% 2012-2013.

10TH G.H.S MAULI JAGRAN COMPLEX, CHD

C.B.S.E. Board, 6.2 CGPA 2010-2011.

TECHNICAL KNOWLEDGE

- Basic knowledge of computer and hardware
- HTML
- Electronic and communication.
- Internet and services
- Microsoft office

PERSONAL PROFILE

- Father Name: Ram Charan Gupta
- Date of Birth: 10th Nov 1994
- Gender: Male
- Marital Status: Single
- Language: Hindi, English, Punjabi
- Nationality: Indian
- Hobbies: Listing Hind Music, Jogging, Playing Cricket.

I hereby declare that the above furnished information is true to the best of my knowledge.

Place:

Date:

(Govind)