

VISHAL SRIVASTAVA

SUMMARY

Objectives : To seek a challenging position as a **Business Excellence Head** where I can utilize my expertise in developing and implementing strategies that improve organizational performance and achieve excellence in all areas of business operations.

- Results-oriented and bringing expertise through Operational Audits and evaluations along with Senior Management and Japanese professional consultant from JMAC, Japan.
- Overseeing all areas of daily operations and making effective policy decisions to positively impact business direction and bottom-line profits.
- Team building and coordination between Senior management, middle management and Engineer level supporting skills.
- Experience stepping into roles and quickly making positive changes to drive company success. Focused on using training, monitoring and morale-building techniques to maximize employee engagement and performance.

EXPERIENCE

Asst. General Manager, Central Business Excellence, 05/2016 - 05/2023

Hero MotoCorp Ltd. - Gurugram, India

- Drive a culture of continuous improvement by applying initiatives of Total Productive Maintenance methodologies (by using important key through KMI (Key Management Indicators), KPI (Key Performance Indicators) and KAI (Key Action Indicators) and other quality management principles to identify and eliminate waste, reduce costs, and enhance efficiency.
- Lead cross-functional teams in process improvement such as Improving TAT and work efficiency by minimizing number of processes and ensuring alignment with organizational goals and objectives through Total Employee Involvement (TEI).
- Drive Key performance indicators (KPIs) to measure the effectiveness of business operations and identify areas for improvement and collaborate with senior leadership to develop and execute strategic plans and initiatives, driving growth and profitability.
- Change Management implementation strategies to ensure successful adoption of new processes and technologies and also build and maintain relationships with key stakeholders, customers, vendors, and regulatory bodies.
- Foster a culture of teamwork and collaboration, leading and motivating teams to achieve common goals and objectives.
- Significant management collaboration approach with Japan Institute of Plant Management (JIPM), Japanese consultant of JMAC, Japan and Hero MotoCorp Ltd. During acquiring of Special Award from JIPM, Japan.



CONTACT

Date of Birth: 29-03-1972

Place of Birth: New Delhi

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SKILLS

- Total Employee Engagement
- Total Productive Maintenance
- Change Management
- Strategic Planning and Execution
- Performance Metrics and Analytics
- Stakeholder Management
- Team Building and Leadership strength
- Continuous Improvement
- Business operations background
- Business Development
- Training and development skill
- Schedule management
- Cross-functional team management
- Motivational Leader for Team members

Senior Manager in Operational Excellence, 05/2010 - 04/2016

Hero MotoCorp Ltd. - Gurugram, India

- Leading TEI's Plant Conventions, National Chapter Quality Conventions (NCQC), State Chapter Quality Conventions (CCQC) in North regions with Quality Circle Forum of India (QCFI).
- Significant management collaboration approach with Japan Institute of Plant Management (JIPM), Japan, Japanese consultant of JMAC, Japan and Hero MotoCorp. Ltd. during acquiring of Consistency Award from JIPM, Japan.
- Strengthen Total Productive Maintenance (TPM) core methodology in Plant with creating significant balance between Plant TPM Pillars and shop floor technicians with pairing their KPI's and KAls.
- Monitored progress by establishing plans, budgets and measuring results.
- Used excellent verbal skills to engage senior management people and execution staff in conversation and effectively determine needs and requirements.
- Delegated work to staff, setting priorities and goals.

Manager - Work Administration, 05/2005 - 04/2010

Hero Honda Motors Limited - Gurugram, India

- Japanese Language specialist - Interpretation & Translation
- Coordination between Hero Management, Hero Vendors & suppliers, Honda's Japanese residents & Honda Japan delegates.
- Handled and evaluated a team of 8 Japanese Interpreters and evaluated their performance
- Participated in Technical discussions and shared suggestions during machine, line improvement projects with significant outcomes.
- Administration & logistics management of Residents Japanese Directors and Technical advisors.
- Created detailed, precise and up-to-date project reports.

Deputy Manager - Work Administration, 05/2000 - 04/2005

Hero Honda Motors Limited - Gurugram, India

- Japanese Language specialist - Interpretation & Translation (Vice Versa)
- Coordination between Hero Management, Japanese residents & Honda Japan delegates.
- Participated in Technical discussions and shared suggestions during machine, line improvement projects with significant outcomes.
- Administration & logistics management of Residents Japanese Directors and Technical advisors.
- Managing shop floor communication between Japanese Advisors and Shop floor Managers / staff for solving technical issues.

Assistant Manager - Japanese Department, 05/1996 - 04/2000

Hero Honda Motors Limited - Gurugram, India

- Japanese Language specialist - Interpretation & Translation (Vice Versa)
- Coordination between Hero Management, Japanese residents & Honda Japan delegates.
- Administration & logistics management of Residents Japanese Directors and Technical advisors.
- Managing shop floor communication between Japanese Advisors and Shop floor Managers / staff for solving technical issues.

Administration Head and Japanese Language Specialist, 04/1993 - 05/1996

Taikisha Engineering India Pvt. Ltd. - New Delhi, India

- Leading as Head-Administration, Management Services, (Office Administration, logistics, Client Site Office Planning and execution, and technical assistance, at client plant for all Japanese, Engineers of Taikisha Engineering India Pvt. Ltd and their vendors.
- Translation of Technical, Contracts, Documentation, and reports, from Japanese to English and vice versa.
- Delivered real-time, accurate oral translations and interpretations for clients.
- Proofread, edited and revised Japanese translated documents.
- Segmented audio and video files into individual speak and identified areas of embedded Japanese language.
- Translated spoken words simultaneously orally or using hand signs, maintaining message content and style.

EDUCATION AND TRAINING

- Diploma in **Japanese Language Proficiency**, Japanese Language, 04/1993
Department of Chinese and Japanese Studies, University of Delhi - New Delhi
 - **Bachelor of Arts (Hons.)**, Political Science, 04/1993
Dayal Singh Collage, University of Delhi - New Delhi
 - Certificate Course, **Basic Japanese Language and Learning Japanese Attitudes**, 04/1992
Reiyukai Center - New Delhi
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WORK VALUES

- Ownership, Respect, Quality
 - Integrity, Passion, Humility and Consistency
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CERTIFICATIONS

- Passed JLPT Test (organized by Mombusho Scholars Association of India (MOSAI) - **LEVEL-03** in year 1992 December.
 - Passed JLPT Test (organized by Mombusho Scholars Association of India (MOSAI) - **LEVEL-04** with Good Marks in year 1991 December.
 - Certificate course in **Lean Six Sigma Foundation** from Linked In Learnings - 2023 July.
 - Certificate in Communicating with Confidence, Skillsoft (Percipio) online coaching - 2020 April.
 - Certificate course in **Developing Emotional Intelligence**, Skillsoft (Percipio) online coaching - 2020 March.
 - Expert Insights on Time Management, Skillsoft (Percipio) online coaching - 2020 April.
 - Managing Motivation during Organizational Change, Skillsoft (Percipio) online coaching - 2020 August.
 - Organize Your Physical and Digital Workspace, Skillsoft (Percipio) online coaching - 2020 April.
 - Perfect Productivity - How to achieve any goal, Lectera Online certificate course - 2023 June
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SIGNIFICANT CONTRIBUTION

- Significant management collaboration approach with **Japan Institute of Plant Management (JIPM)**, Japan, Japanese consultant of JMAC, Japan and Hero MotoCorp. Ltd. during acquiring of Excellence Award, Consistency Award and Special Award from JIPM, Japan.
 - Translated more than 15 Japanese books written on Shop Floor Management and best Practices through Kaizen initiatives.
 - Translated 26 Japanese case studies written on Manufacturing practices & competency certification literature, Toyota way concept for new hires and current employees in the company etc.
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RECENT PROJECTS

- Completed Interpretation work at **CEAT Tyres, Mumbai plant** for TQM Deming Award Audit in August 2023.
 - Completed Interpretation projects at **India Yamaha Motor Private Limited (IYM)** for QC Basic Tools (7 QC Tools) conducted by Yamaha Japan in February 2024.
 - Completed Interpretation projects at **India Yamaha Motor Private Limited (IYM)** for Job Relation training (JW) conducted by Yamaha Japan in March 2024.
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COMPENSATION PACKAGE

- **Salary Expectation:** Negotiable (Negotiable and based on the position profile/opening)