



Anshika Raghav

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📍 moradabad, India

EDUCATION

Bachelor and Master in Commerce

Mahatma Jyotiba Phule Rohilkhand University

2019 - 2024

Moradabad

Courses

- B.com
- M.com

Intermediate

Springfields College

04/2015 - 03/2016

Moradabad

Secondary School certificate

Springfields College

04/2013 - 03/2014

Moradabad

WORK EXPERIENCE

Customer Support Executive

K.V Handicraft Pvt

CSE

Moradabad

03/2022 - 04/2023

Achievements/Tasks

- In this profile I have an interaction with a company sale's, support and service teams during and after a purchase of products.
- In this company we have explain what customer service experience means, why it is important for a business, strategies for improving service experience

SKILLS

TECHNICAL SKILLS - Microsoft office

INTERPERSONAL SKILLS

1. Good communication skills

2. Problem solving skills

3. Leadership skills

4. Quick decision making

5. Ready to take challenge

CAREER OBJECTIVE

To create a sound position in the corporate world and work enthusiastically in team to achieve the goals of the organization with devotion and hard work. To make a positive contribution in the organization with my hard work and strong desire.

CERTIFICATES

K.B handicraft PVT (03/2022 - 04/2023)

Organized webinar on "Business Start up"

DCA (Diploma in computer applications)

(06/2016 - 05/2017)

LANGUAGES

English

Full Professional Proficiency

Hindi

Full Professional Proficiency

INTERESTS

Book reading

Exploring new places

Fitness freak