

Jayanthkumar S

Santhakumar

Address 9,Paneer Selvam Street ,Karattadipalayam
(po) Erode, India 638453

Phone 9524064714

E-mail jaint714@gmail.com

successful in leading every facet of new and ongoing business operations. Strategic thinker and tactical decision-maker with passion for serving customers and exceeding expectations. Creative problem solver skilled at de-escalating situations and driving positive change.

Skilled Branch Manager with demonstrated success in coordinating team and financial activities. Friendly and adaptable professional with remarkable leadership and program management skills.

Detail-oriented team player with strong organizational skills. Ability to handle multiple projects simultaneously with a high degree of accuracy.



Skills

- Sales professional
- Familiar with account coding
- Reporting familiarity
- Relationship building and management
- Goals and performance



Work History

- 2020-12 - **Branch Manager**
Current MSM MicroFinance Ltd, Gobichettipalayam
- Enhanced branch production rates by handling staff conflicts, evaluations, hiring, and termination processes and coaching employees on company protocol and payroll operations.
 - Assessed employee performance and developed improvement plans.
 - Maintained friendly and professional customer interactions.
 - Met deadlines by proactively managing individual and team tasks and streamlining processes.
 - Engaged employees in business processes with positive motivational techniques.
 - Created strategies to develop and expand existing customer sales, resulting in increase in annual sales.
- 2010-07 - **Branch Manager**
2012-03 Spandana Sphoorthy Financial Ltd, Salem
- 2012-05 - **Field Supervisor**
2019-12 National Collateral Management Service Limited , Gobichettipalayam



Education

- 2009-02 - **Bachelor of Arts: English Literature**
2012-02 Annamalai University (correspondence) - Chennai
- 2004-03 - **High School Diploma**
2006-03 Govt.Higher Secondary School - Coimbatore
- 2002-03 - **High School Diploma**
2004-03 Government Higher Secondary School - Coimbatore



Languages

- Tamil
- English