

TAMILSELVAN**E-mail:** tamileee11@gmail.com**Mobile:** +65-83574733**Address:**

Door No: 03-218, Block No:141,
Potong Pasir Avenue 3,
Singapore-350141

Personal details:

Nationality: Indian
Date of birth: 10.6.1992
Gender: Male
Languages known: English, Tamil and Kannada

Objectives

To work in a challenging environment which helps in the integrated development as an individual and as an organization to set and promote peaks for achievements.

Professional profile

- Excellent analytical and problem-solving ability.
- Possess excellent experience in Electronic Journal Analysis and Flight Record Analysis.
- Possess excellent experience in installation and maintenance of the below machines manufactured by Wincor Nixdorf and Diebold Nixdorf and its modules:
 - ATM
 - Cineo 8 cassette Cash Recycling Machine (CRS)
 - Automated Teller Safe machines
 - Coin Deposit Machine (CDM)
 - Bunch Note Accept and Cash Dispense machines
- Good experience in servicing Cash Sorting Machines.
- Proven experience in creating ghost image and ghost image loading in systems, creating and restoring user backup as per client requirement, access locks installation, asset management and document preparation.
- Experience in installing OS in desktops & laptops, upgrades of hardware and software products to existing products, installation of all Microsoft's critical vulnerability patches and security updates.
- Experience in basic network troubleshooting, configuring mail account in MS outlook, and installation and maintenance of local and network printers.
- Active interaction with all sub vendors for maximum uptime.
- Attending all types of desktop and peripheral calls.
- Experience in working on remote applications like Net meeting and Remote Desktop.

Experience

DIEBOLD NIXDORF(TRIPLE S PROTECTION PTE LTD)

Singapore

July 2016 – Till date

Job title: Second Level Maintenance Engineer

Clients : DBS/POSB Bank, UOB Bank, OCBC Bank, May Bank, SBI and BNI

Responsibilities:

- Project schedule development and deployment.
- Perform UAT/OAT simulation testing before new upgrades.
- Repair every module at component level.
- Providing maximum up time as per SLA.
- Analyzing the issues using applications like KDIAG, Splunk and Flight Recorder 4.2.
- Call management.
- Primitive maintenance.
- Resolving the hardware, software and network issues.
- Providing technical support to FLM Engineers and SLM Engineers

Computer skills

ATM Machines : Wincor 2100Xe, PC 28X, Diebold Opteva 522, CS 28X.
CDM Machines : Wincor PC4000, Cineo 4040
CRS Machines : Cineo 4060, Cineo 6030, Cineo 4060 [4+4 Cassette]
Cash Dispenser : Wincor 1500Xe, 2050Xe, PC 280 and Cineo 2060
Operating System : Windows 2000, 2007 & 2010, XP, Vista.
Packages : MS-Office, MS-Excel
Mail Client : MS Outlook
Call logging platform : Service Desk Manage engine, Agile Enterprise System, Splunk

Certification

- Completed Cineo 20XX, Cineo 40XX, Cineo 40XX 8 Cassette machines, Cineo 60XX and PC4000 Certification from Diebold Nixdorf

Education

Bachelor of Engineering(Electrical and Electronics Engineering)

Angel College Of Engineering and Technology,

Tamil Nadu, India

2009-2013