

VIKAS SINGH CHOUHAN

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SUMMARY

Results-driven Mechanical Engineering graduate with a passion for problem-solving and a solid foundation in Python, SQL, and C/C++ software. Experienced in Amazon Seller Support, adept at crafting clear communication and providing expert guidance to resolve complex issues. Committed to continuous learning and contributing positively to organizational goals.

SKILLS

Python, Object-Oriented Programming (OOPS), SQL, HTML, CSS, AutoCAD, PTC Creo

EDUCATION

Arya College of Engineering and IT, Jaipur | July 2018 - July 2022

Bachelor of Technology : Mechanical Engineering

GPA : 7.4/10

Prince Academy, Sikar | April 2017 - May 2018

Senior Secondary : PCM

Percentage : 61.20%

WORK EXPERIENCE

Teleperformance | Jan 2024 - Present

Amazon Seller Support

- Crafting concise and structured Emails using **Amazon Work Space** to ensure clear communication and efficient problem solving.
- Delivering top-tier **200 emails** per day to Amazon Selling Partners across the North American region.
- Resolving **80%** inquiries and challenges faced by **FBA** selling partners with effective solutions.
- Guiding selling partners through process completion with expert support.

Ambuja Cement LTD | Aug 2021 - Sept 2021

Intern

- Employed as a CAD drafter, leveraging **AutoCAD** proficiency to oversee maintenance and testing of cement packaging machinery.
- Engaged as an intern within a collaborative team of **7** members, operating under the guidance of supervisors.

PROJECTS

Baja SAE

- Directed a team of **9** engineers in the design and development of a single-person go-kart for the Baja SAE, utilizing a Briggs and Stratton engine to optimize performance and reliability.
- Engineered and designed the vehicle using **PTC Creo** and **AutoCAD** to excel in off-road circuit races, demonstrating versatility and performance in diverse terrains.

CERTIFICATES

- **Python Developer** : <https://rb.gy/aixhn>
- **Web Development** : <https://rb.gy/8lfwc>

EXTRA CURRICULAR ACTIVITIES

- Achieved the gold medal in Scintillation (Tech Fest) held at collage premises.
- Volunteering to teach 50+ students free of charge on weekends.