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Kadakkal Kollam

AKHIL SANTHOSH



Professional Synopsis

A highly talented professional executive with 4 year of non professional experience in MARKETING & SALES.Able to motivate people to deliver high performance standards and excellence.Recent member of Huit Group.

Education

B-TECH GRADUATE

Electrical Engineering and Information Technology

Skills

Management Skills
Creativity
Marketing Skills
Exceptional Communication

Technical Skills

MS Office

Language

English
Malayalam

Certification And Training

Completed Training Program in KSEB Substation Muttathara

Experience

Worked As Partner in SAPLUBES Septemper2016-
November 2019

Duties and Responsibilities Executed:

- Interface with Sub Ordinates and ensure their needs are being met
- Update inventory control system
- Provide excellent customer service to all of the dealership's customer
- Handle telephone transactions quickly and courteously
- Deliver products to customer in appropriate time

Marketing Executive In Prime November 2019-
Energy Solutions February 2021

Duties and Responsibilities Executed:

- Respond to customer queries in a timely and accurate way.via phone,email or chat
- Identify customer needs and help customers use specific features
- Inform customers about new features and functionalities
- Follow up with customers to ensure their technical issues are resolved
- Assist in training junior customer support representatives

Worked As Sub-Engineer In February 2022-
Contract At KSEB June 2023

Worked in marketing team of July 2023-
Dextera Domini Pvt Ltd January 2024