

**PAARKAVI VASUDEVAN**  
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## CAREER OBJECTIVE

To obtain a challenging and responsible position in the area of Software Testing where my knowledge, ability and dedication will be utilized.

## WORK EXPERIENCE

**Quality Service Associate-Manual and Automation Testing** (March 2022 to November 2023),  
Amazon Development Center India Private Limited.

- Executed manual testing procedures to ensure the quality and functionality of device (Amazon Kindle and Fire OS), web and mobile applications.
- Developed and executed test cases based on software requirements and user stories.
- Worked in both functional and non-functional testing. Strong Knowledge in agile methodology.
- Performed regression testing to identify and address software defects and ensure product stability.
- Collaborated with cross-functional teams including developers and product managers to communicate issues and resolve defects.
- Utilized bug tracking tools such as “Simple Issue Manager” to log and track defects through resolution.
- Actively contributed to process improvement initiatives, implementing best practices to enhance testing efficiency and effectiveness.
- Collaborated closely with development teams and stakeholders to communicate issues and drive timely resolutions.

**Senior Customer Support Executive** (January 2021 – October 2021),  
NTT Data Information Processing Services Pvt Ltd, Chennai.

- Conducted outbound calls to international clients within the US healthcare sector, regarding the claim denial and payment status.
- Utilized CRM software to maintain accurate records of client interactions and update client information as necessary.

**Customer Relationship Officer** (May 2018 – March 2019),  
Hinduja Global Solutions, Chennai.

## EDUCATIONAL QUALIFICATIONS

- Bachelor of Engineering (BE) in Computer Science and Engineering,  
Akshaya College of Engineering and Technology (Anna University), Coimbatore, 2018  
CGPA: 6.84
- Higher Secondary Certificate (HSC)  
Tamilnadu State Board, Dr. V. Gengusamy Naidu Matric Higher Secondary School, Coimbatore, 2014  
Percentage: 65.08
- Secondary School Leaving Certificate (SSLC)  
Tamilnadu State Board, Dr. V. Gengusamy Naidu Matric Higher Secondary School, Coimbatore, 2012  
Percentage: 84.4

## TECHNICAL SKILL SET

- **Language** : Core Java.
- **Packages** : Selenium, Eclipse, Maven and TestNG
- **Testing skills** : SDLC, STLC, Defect Life cycle, Test plan, Test cases, Functional, Integration, System Testing and various other types of Testing.

## TECHNICAL CERTIFICATION

- Java with Selenium Automation course has been completed from Besant Technologies.
- Completed a mini project title on “Online Quiz System” conducted in Akshaya College of Engineering and Technology.

## MAJOR/MINI PROJECT DETAILS

- Image based product identification of hand-held objects for visually impaired people using MATLAB.

## ACHIEVEMENTS

- Award won for “Best Concept” for the titled “Online Quiz System” in the project contest held at Akshaya College of Engineering and Technology.
- Award won for “TRIPLE A” Aptitude Examination Conducted by Academy for Aptitude Achievement

## PERSONAL INFORMATION

- **Gender** : Female
- **Date of Birth** : 12.12.1996
- **Nationality** : Indian
- **Hobbies** : Cooking, Reading and Travelling.
- **Languages Known** : Tamil(R/W/S), English(R/W/S), Hindi(R/W)

## DECLARATION

I, Paarkavi V do hereby declare that the information furnished above is true to the best of my knowledge and belief.

Place: Chennai

(PAARKAVI V)