

SURAJIT ROY

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**Mobile No:-9613082814
9101482721**

To work sincerely, building relationship with the organization where my effort will be complemented by career growth and higher degree of responsibility.

- ✦ Ensuring customer satisfaction by achieving delivery & service quality norms. Maintaining cordial relations with customers to sustain the profitability of the business.
- ✦ Attending to customers / clients concerns & complaints and undertaking steps for effectively resolving them.
- ✦ Interacting with the customers to gather their feedback regarding the product satisfaction.
- ✦ 7 years work experience in the field of Sales and Branch banking operations area.
- ✦ Self motivated, confident, hardworking, Flexible, and open minded.
- ✦ Extremely well organized; follow through to the last detail.
- ✦ Ability to stay calm and rational in highly pressurized situations.
- ✦ Sound knowledge on computer and applications along with banking.

WORK EXPERIENCE

Organization : ICICI PRUDENTIAL LTD

Designation : Financial service consultant

Duration : 27/11/2017 To 30/04/2019

Location : Guwahati , Assam

Organization : UJJIVAN SMALL FINANCE BANK

Designation. : Acquisition Manager

Duration. : 13/05/ 2019 To Till Date

Location. : Pathsala , Assam

***Joined as e Sales Officer at Ujjivan Small Finance Bank and Promoted to Acquisition Manager**

B.A	G .U.	2014
H.S.	A.H.S.E.C	2011
H.S.L.C	SEBA	2009

CAREER OBJECTIVE

To, prove my excellence and give the out most best in my professional career by adapting myself to the changing situations . I will be trying my level best to inculcate the value of dignity of labour .among my fellow-beings and climb up the ladders to success through the dirt of hard work and perseverance .

LANGUAGE KNOWN : Assamese , Hindi , English , *Bengali*

Date of Birth : 03/05/1992

Sex : Male

Father's Name : Binod Roy

Extra Curriculum : PGDCA in Computer Application

Key Strengths : Confident, Hard working, Result oriented and punctual by nature.

INTERESTS: TRAVELING, LISTENING MUSIC

PERMANENT ADDRESS : Vill/ Town Puthimari Dist- Barpeta Assam 781325

Mobile No - : +91 9613082814

Preferred Location : ASSAM

PAN NO : BDYPR7921M

DECLARATION:

I hereby declare that the information furnished above by me is true and correct to the best of my knowledge and belief.

PLACE : PATHSALA

Surajit Roy

DATE: / /