

RESUME

Akansha Bed

Contact : 8329399646

Email ID: bedhakanksha@gmail.com

Address : 16/2 Karuna housing society yerwada pune-6.

Career Objective:

Looking forward for an opportunity to work in a challenging environment, where I can utilize my knowledge skills in contributing effectively to the success of the organization and also for the improvement of my personal skills.

Academic Qualification:

Degree	Year of passing	Institute	Board/University	Percentage/Aggregate
Bachelor of engineering (B.E) in Electronics and telecommunications.	2021	All India Shri Shivaji Memorial Society's Institute of Information Technology.	Savitribai Phule University Pune	64%
Diploma in Electronics and telecommunications.	2017	AISSMS Polytechnic, Pune	MSBTE	72.71%
SSC	2013	Agrasen High School	SSC Board	56%

Skills:

- Basic networking skills
- Knowledge around troubleshooting software/Hardware and basic network errors, connectivity problems.
- Basic knowledge on testing (concepts like-SDLC, STLC, Bug life cycle etc)
- Knowledge on various testing methodologies, understanding of different types of testing (regression, white box, black box etc)
- Good interpersonal skills, committed, result oriented, hard working with a quest and zeal to learn new technologies
- Gathering requirements, develop test case and test script.
- Knowledge on Mutable and immutable Datatypes in python.
- Knowledge on Excel's features. (Pivot table, data validation, Data analysis, building charts and graphs, sorting and filtering, using shortcuts and formulas etc)

Employment:

CONCENTRIX/ Webhelp

DP Road, Aundh

Technical Support Engineer, 02/2022 – till date

- Troubleshoots and resolve Dell notebook/desktop, XPS & Alienware software & Hardware related issues.
- Identifying hardware failure and assigning an onsite technician to get the faulty hardware replaced in case of any hardware component failure. If there is a software issues directly, we take remote access of customer systems and fix the issues, Promoted to role of Case Mentor.
- Primary responsibility was to keep end to end follow-up on case with customers and agents.
- Handling escalated cases stuck due to any technical roadblocks and move the cases towards closure.

ACENTON COMPANY –

SCADA GRAPHICS ENGINEER, 12/2021 to 3/2022

PROJECT:PK-south VCM DCS console upgrade project.

- Review and analysis of LCN or GUS based display, Dynamic sub pictures and custom change zone to develop HMI Displays.
- Development of HMI display, Dynamic shapes and custom faceplates as per customer requirement.
- Development and validation of HMI displays which includes process, control and overview.

Additional Certifications and workshops:

- Mechatronics for PLC based automation and Scada.
- Voice biometrics and image processing
- PCB design and project design
- Arduino workshop
- Pursuing Selenium python course.

Academic Project:

- Emergency street lights: This project was design to help reduce accidents on highways by turning on emergency street lights when vehicles pass by and then it will automatically turn off. And if any accident happens it will send a message to the nearest hospital.
- Mini project on Laser light security system was design to detect any unauthorized entry with a message alert by beeping.
- Corona detector machine : This project is used to detect the corona virus in human body by checking/measuring body's temperature and pulse rate. It will also detect if a person is wearing a mask or not. And if it detects any changes in any body like rise or drop in temperature and pulse rate it will notify us by displaying on lcd accordingly, this is done using the machine learning Algorithm and various high -level libraries and python 3.5 version is used.

Personal Profile:

Nationality: Indian
Marital Status: Single
Date of Birth: 09/04/1997
Gender: Female
Languages Known: English, Hindi, and Marathi
Interest: Dance, Listening Music, and learning new languages.

Personal Strengths and Attributes:

- Good writing and speaking skills in English, Hindi and Marathi.
- Self-confidence, disciplined, flexible and adaptable to changing environment.
- Sincere, honest and hardworking with professional attitude.
- Good team worker with soft skills and communication skills.

Declaration:

I hereby declare that the above written particulars are best to my knowledge and belief.

Place: Pune

Date: __/__/__