

Jaya Sai Lakshmi Pyla

Strategic Analyst

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☎ 9121615185

📍 Visakhapatnam

📅 26th May 1997

🚩 Indian

👤 single

♀ Female

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PROFILE

Detail-oriented data analyst with 2 years of experience in SQL, Python, and data visualization. Proven track record in statistical analysis, insights generation, and optimizing business processes."

SKILLS

Advanced excel

SQL

Python

Dashboard designing

EDUCATION

Diploma, Government institute of chemical engineering

May 2013 – December 2016

Visakhapatnam

Diploma in Chemical Engineering
S/W

PROFESSIONAL EXPERIENCE

Patra India BPO Services Pvt. Ltd., Strategic analyst

June 2022 – present | Visakhapatnam

- Proficient in Python (Pandas) and insurance-specific data analysis tools, optimizing data workflows for accurate insights.
- Proficient in managing revenue analysis data to optimize financial insights and strategic decision-making.
- Lead engagements from business objective understanding through comprehensive data exploration and validation.
- Skilled in crafting interactive Excel dashboards to efficiently visualize and analyze complex data sets.
- Exceptional written and verbal communication skills tailored to insurance industry standards.
- Excel in generating actionable insights and leading teams in insurance data environments.

Patra India BPO Services Pvt. Ltd., Team Lead

January 2021 – June 2022 | Visakhapatnam

- Lead and mentor team members, providing guidance and support.
- Manage projects, ensuring goals are met on time and within budget.
- Foster collaboration, improve efficiency, and achieve high team performance.
- Successfully delivered projects with high client satisfaction.
- Implemented strategies that enhanced team productivity.
- Recognized for leadership excellence and team development initiatives.

Patra India BPO Services Pvt. Ltd., Senior Process Executive

January 2019 – January 2021

- Implement and optimize processes to improve efficiency and quality.
- Analyze data and metrics to identify areas for process enhancement.
- Collaborate with teams to ensure adherence to established procedures.
- Streamlined processes, reducing operational costs.
- Implemented quality control measures resulting in improved product/service delivery.

Patra India BPO Services Pvt. Ltd., Process Executive

November 2017 – January 2019

- Support senior process executives in implementing and refining processes.
- Assist in data analysis and reporting to identify process improvement opportunities.
- Contributed to process optimizations that reduced turnaround time.
- Developed documentation and training materials that improved team efficiency.
- Received commendation for meticulous attention to detail and accuracy in process execution.