

PRAVEENA MANI

Coimbatore, Tamil Nadu

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17 Feb '00

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LinkedIn

OBJECTIVE

To work with fortitude in a challenging and competitive environment where i could improve my knowledge, capabilities and put them for the development of the organization

EDUCATION

Mca	Nov 2021 – Sep 2023
Nehru institute of information technology management	87
Bachelor Degree- Bsc Maths(CA)	Jun 2018 – May 2021
Hindusthan college of arts and science	89
XII, State board	Jun 2016 – Apr 2018
Fathima matha higher secondary school	79
X, Cbse	Jun 2015 – Apr 2016
Carmelagiri cmi public school	8.8

PROJECTS

Auto-Assignment of Incidents based on category using business rule.

The goal is to automatically assign incidents to the appropriate support groups based on the category of the incident.This helps streamline the process,ensuring that incidents are directed to the right team without manual intervention.

Custom Application -ServiceNow

Had created a custom application for a manufacturing company to avoid the order processing through spreadsheet.

Security incident response dashboard in serviceNow ui builder

The aim of this project is to create a dynamic and interactive dashboard for the SIR workspace using ServiceNow's UU Builder.This dashboard will provide users with visual insights into security incidents through data visualization components like charts and tables.

Automating service Catalog Requests with flow designer in ServiceNow

The goal of this project is to automate the handling of service catalog requests using servicenow's flow designer.This will streamline the process,ensuring that request are managed efficiently and consistently without manual intervention.

Cybersecurity Service Catalog

Creating a service catalog for cybersecurity in servicenow involves defining that enhance security posture and streamline user requests

Inbound integration using Rest API

Through rest integration we will create record in servicenow from postman

Microsoft Azure sentinel for an educational institution

To enhance the security posture of an educational institution by leveraging azure sentinel for proactive threat detection and automated incident response

Guest Wifi password- Virtual agent

To store password for each month in servicenow table and based on the current month extract the password and provide it to the guest user using virtual agent

WORK EXPERIENCE

Python django developer, Ndot technologies , Kalapatti	Apr 2023 – Sep 2023
ServiceNow developer, Avasoft, Chennai	Oct 2023 – May 2024

CERTIFICATIONS

Ionic Accent techno soft Two days workshop on "IONIC" conducted by accent techno soft.	3 Mar 2022
Web application with angular Nehru institute A value added course on web application with angular..	10 Aug 2022
CSA Had completed the CSA certification	12 Feb 2024

AWARDS

Award for the good academic performance with good gcpa.	15 Feb 2019
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SKILLS

Javascript Intermediate	Python(django) Intermediate
Html&Css Intermediate	ServiceNow Expert
Performance analytics Expert	Security incident response(SIR) Expert
Vulnerability Response(VR) Expert	ITSM(Change,problem,request management) Expert
CMDB Expert	Virtual Agent Intermediate
Custom application Intermediate	

PERSONAL SKILLS

- Problem solving
- Creative thinking
- Time management

LANGUAGES

English Advanced	Tamil Advanced
Malayalam Intermediate	

Declaration:
I hereby confirm that all the details furnished above are authentic and accurate to the best of my belief.