

YOGITA BHAGAT

KPO OFFICER US HEALTHCARE

CONTACT

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📍 Moshi, Pune

www.linkedin.com/in/yogita-bhagat

SKILLS

- Claim Processing
- Claim Adjudication
- US Healthcare
- Advanced Excel
- Medical Coding

AWARDS

- Spot Recognition Awards
- Titan of Month Awards
- Champ of The Month Awards
- MOOC's Training Award
- Adaptive Value Awards

LANGUAGES

- English
- Hindi
- Marathi

PROFILE

Dedicated and detail-oriented professional seeking a position in KPO(Knowledge Process Outsourcing)in the US Healthcare sector.Adept at handling complex medical data,with a comprehensive understanding of healthcare process and regulations.Committed to delivering high-quality results and contributing to the sucess of the organization.

WORK EXPERIENCE

Eviden Pvt Ltd ,Pune

2018 - PRESENT

Senior Associates

- I have worked as a Senior Associate (SME) at Eviden Pvt Ltd for 6 years, focusing on the Corrected Claim Team.
- Conducted training sessions for new team members on US Healthcare fundamentals and claim processes.
- Performed Internal Quality Audits and provided on-the-floor support, attending Client Call.
- Managed the team in the absence of the team lead and introduced an automation idea to enhance efficiency and quality.
- Handled work allocation, report preparation, query resolution, data compilation, and monitored team performance.

EDUCATION

BACHELORS IN COMPUTER SCIENCE

MIT Arts Commerce and Science College,Pune

CERTIFICAITON

- Advanced Excel
- Generative AI
- English Typing 40 WPM
- Marathi Typing 30 WPM
- MS-CET