



anshuljaiswal100@gmail.com

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ANSHUL JAISWAL

INSURANCE OPERATIONS

EDUCATION

Himachal Pradesh University : 2014–2017

Bachelor’s degree in Mathematics

Chandigarh University : 2020–2023

Master’s degree in Finance

SKILLS

Operational Planning

Critical Thinking

Management

Financial Planning

REFERENCES

Reference Name

Company Name

Phone :

Reference Name

Company Name

Phone :

PROFILE

I enjoy working alongside team members to unlock value, accelerate revenue growth and serve clients. Whether it’s engaging the market with new solutions and revenue growth strategies or optimizing enablement, delivery, and workflows, I’m inspired by innovation, agile thinking. I enjoy working with companies that have strong values, a service mentality, and a willingness to go where our clients and the ongoing market transformation need us to be.

EXPERIENCE

PASCO AUTOMOBILES

2018–2023

INSURANCE ADVISOR

- I worked as the Insurance advisor for more than 5 years in Pasco Automobiles who is the highest revenue earning company in India as Maruti Suzuki dealership(motor claim sector).
- Provided exceptional customer service by addressing inquiries and resolving issues.
- Trained and mentored new team members, improving onboarding efficiency and team performance.
- Utilized CRM software to track and manage customer interactions, streamlining workflow and enhancing data accuracy.

ROSMERTA DIGITAL LIMITED

2023–PRESENT

CUSTOMER REPRESENTATIVE

(OPERATIONS)

- Acted as a primary point of contact for customer concerns, resolving issues related to vehicle
- Maintained detailed records of customer interactions and feedback, providing insights that helped improve service protocols
- Coordinated with service technicians to ensure timely and accurate resolution of service requests.
- Identified and escalated recurring issues to the quality assurance team.