



Ajay Bhandari

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Objective

A motivated and detail-oriented hotel management student with hands-on experience in hospitality operations and customer service. Seeking an entry-level position to apply my skills and knowledge to contribute to a high-quality guest experience. Aiming to join a reputable hotel where I can contribute to operational excellence and support team goals.

Experience

- **Sapna Clarks In | Food and Beverage Attendant**
October 2023- April 2024

- Provided exceptional customer service to guests, ensuring their satisfaction with food and beverages.
- Maintained cleanliness of the dining area and kitchen equipment in accordance with health department standards.
- Greeted customers promptly and courteously, took orders accurately, and served food and drinks efficiently.

- **Sayaji Hotels limited Indore | Hotel Management trainee** **April 2023- September 2023**

- Assisted in the development and implementation of customer service standards.
- Maintained a professional attitude when dealing with guests, staff and management.

- **Projects:**

Event Management project (Shri Ram Institute of Hotel Management, Dehradun)

- Led a team to organise a charity event attended by over 200 guests.
- Coordinated with vendors, managed budgets, and ensured timely execution.

Education

Diploma in Hotel Management Shri Ram Institute of Hotel Management July 2022- August 2023

Relevant coursework:

Hospitality Management, Food and Beverage Management, Hotel Operations, Event Planning, Customer Service.

Skills & abilities

- Leadership ○ Time management ○ Multitasking ○ Customer service ○
- Communication ○ Decision making ○ Active listener ○ Teamwork
- Basic computer skills

Languages

- English
- Hindi

Personal details

Gender : Male

Date of birth : 23/08/2001

Marital status : Unmarried

Nationality: India

Religion : Hindu

