

ABHISHEK

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Summary

BCA graduate with a strong foundation in computer applications and a keen interest in various technology. I am a highly motivated and results-oriented Healthcare Customer Service Representative with a strong foundation in web development. My experience in providing exceptional customer service, coupled with my technical skills, make me a valuable asset to any organization. I am proficient in handling customer inquiries, resolving issues, and delivering a positive experience. My ability to effectively communicate, problem-solve, and adapt to new challenges ensures that I can consistently exceed customer expectations. I am eager to contribute my skills and knowledge to a company and help drive the organization's success.

Skills

Technical Skills:

Microsoft office suite, windows operating systems, web development (HTML, CSS, JavaScript), customer relationship management (CRM) systems.

Financial Skills: Data Management, Customer services in financial context, Relationship Management

Soft Skills:

Problem-solving and analytical thinking, adaptability, various computer software knowledge, time management, excellent verbal and written communication.

Experience

Online Live Chat Associate

- Provides real-time customer support via online chat, resolving inquiries and issues efficiently and professionally.

Computer Centre Instructor

- Delivered Technical Training: Conducted classes on various applications, programming languages and software.

Education

Binwa public school, Baijnath, Himachal Pradesh

12th Grade passout


04/2021

Pandit Sant Ram Degree College Baijnath Himachal Pradesh


Bachelor of Computer Applications (BCA)

04/2024

Passions

 Enthusiastic about exploring computer technologies.

 Reading

 coding

Training / Courses

Mern Stack — Completed MERN Stack course. Learned to build web applications using MongoDB, Express.js, React, and Node.js.

Web Designing — Learned to create visually appealing and user-friendly websites.

Office Suite Training — Completed Office Suite Training. Learned to use Word, Excel, PowerPoint.