



A. Bhavani priyanka

EXPERIENCE

July 2021 - Current

AR caller RND softech pvt.ltd. | Coimbatore, India

- Improved revenue cycle efficiency by identifying and rectifying errors in billing processes.
- Facilitated payment plans for patients, showing empathy and understanding of individual financial situations.
- Maintained up-to-date knowledge of healthcare billing regulations, including changes in insurance policies.
- Verified patient insurance coverages and benefits, accurately updating records to facilitate billing processes.
- Managed inbound and outbound calls for patient account inquiries, demonstrating exceptional communication skills.
- Conducted detailed audits of patient accounts to ensure accuracy of billing and compliance with regulations.
- Made high volume of sales calls per day exceeding company outbound call targets.
- Handled and quickly resolved customer issues regarding product sales and customer service problems.

January 2020 - June 2021

TL Airconnect | Coimbatore, India

- Maximised customer engagement and satisfaction by delivering excellent customer service.
- Exceeded goals through effective prioritisation and consistent work ethic.

ACCOMPLISHMENTS

- Sports
- Dance
- Team leader

EDUCATION

01/2018

DCSE

Sri Ranganathan institute polytechnic college, Coimbatore

GPA: 81%

01/2014

SSLC

American institution, Coimbatore

GPA: 65%

AREAS OF INTEREST

📍 Coimbatore, India 641004

📞 9952188578

✉️ priyapriyanka77452@gmail.com

SUMMARY

To work in a challenging environment demanding all my skills and adapt myself in different fields for development of the organisation with impressive performance.

Energetic AR Caller with proven ability to manage and resolve accounts receivable issues. Skilled in customer communication and dispute resolution, ensuring smooth financial transactions. Strong analytical skills combined with proactive approach to problem-solving, driving timely payment collections and fostering positive client relationships. Committed to improving cash flow and maintaining accurate financial records.

Trustworthy AR experienced with 3 years of practical experience and dedicated work ethic.

Self-motivated to consistently provide first-class results in line with stringent targets and deadlines.

SKILLS

- MS Office (Word, Excel, PowerPoint presentation)
- Dreamweaver
- Managing AR,
- Subject matter expert,

- Team handling experience with 30 members
- Relationship building
- Medical billing expertise
- Claims processing
- AR caller training
- Patient account analysis
- Self-Motivation
- Understanding insurance contracts
- Use of medical software

- Web designing
- Customer related management

CUSTOM SECTION

- AR caller, RND softech pvt.ltd.
- TL, Airconnect

PERSONAL INFORMATION

- Age: 27
- Father's Name: K.Vigneshwaran
- Mother's Name: V.Sagunthala
- Husband's Name: M.Arun prasanth
- Date of birth: 10/18/96
- Gender: female

TRAINING

- Infotechsolution, Gandhipuram
- Animation workshop

DISCLAIMER

I hereby declare that all above given particulars and details are true to the best of my knowledge and I am also willing to give my best for your company. Thank you for considering my candidacy. I look forward to hearing from you.