



Satham Hussain

Results-focused and proactive in planning day-to-day operations and solving service issues. Offers advanced abilities in tackling issues impacting team and business success. Excels at managing team and personal time to consistently exceed expectations. Service leader with business knowledge and management experience to positively impact team operations. Versed in [Type] industry best practices and business operations and always looking for opportunities for improvement.

Trustworthy [Job Title] with [Number] years of practical experience and dedicated work ethic. Self-motivated to consistently provide first-class results in line with stringent targets and deadlines. Productive employee with proven track record of successful project management and producing quality outcomes through leadership and team motivation. Works with clients to determine requirements and provide excellent service.

CONTACT

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SKILLS

- Production reporting
- Customer relationship building
- Operational support
- General office administration
- Outstanding customer service

LANGUAGES

- English:** : B1
Intermediate
- Hindi:** : A1
Beginner
- Arabic:** : A1
Beginner
- Tamil:** : C2
Proficient

ACCOMPLISHMENTS

- Advanced quickly as result of achievements.
- Streamlined workflow by consolidating lengthy processes and redundant documentation which resulted in more effective and timely completion
- Increased sales by 106% while reducing costs of sales below 10%, leading to 75%net profit

EXPERIENCE

Assistant Manager

Mcdonald - Jeddah, saudi arabia

- 05/2015 - 05/2024
- Organised staff training sessions on new product ranges, enhancing team knowledge and sales skills.
- Resolved escalated customer complaints by offering practical solutions and maintaining professionalism.
- Enhanced customer experience by introducing a loyalty programme, increasing repeat business.
- Led weekly staff meetings to discuss targets, performance improvements, and customer feedback.
- Prepared detailed reports on weekly sales, expenses, and staff productivity for management review.

EDUCATION

05/2012 - 05/2015

Diploma of Higher Education Electronic communication engineering

Aalim mohamed salegh - chennai