



# VILMA MOHAN.V

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## SUMMARY

Energetic and performance driven Customer Care Representative with 6 years of experience improving customer satisfaction, and successfully defused the toughest client. Excellent communication, team leading, strong communication and problem solving.

A highly creative and motivated Graphic Designer with a passion for crafting visually appealing, professional content for a wide range of needs - from brand logos, notice, visiting card and brochure

## SKILLS

Inspirational Leadership

Active Listening

Team Building and Motivation

Graphic Design

Strategic Leadership

Image Editing

## EXPERIENCE

### SAMSUNG SERVICE CENTER

Customer Care Officer

2018-still

### XPERTO

GRAPHIC DESIGNER

2016-2018

## EDUCATION

### SSLC

2004 - 2008

### BEMPHSS

HIGHER SECONDARY Christ Collage

2011

### DIPLOMA IN MULTIMEDIA AND ANIMATION

2015

### BA

Calicut University

2013 - 2015

HR ADMINISTRATION COURSE Edwin Academy

2024

## LANGUAGES

Malayalam, English, Tamil, Hindi

## SOFT SKILL

Microsoft excell

Microsoft word

Adobe Photoshop

Adobe Illustrator

## DECLARATION

I hereby assure you that all the information supplied in this curriculum vitae is true and if any inconsistency found then you have right to reject it.