

Hassnain ali Abbasi

Nationality: Pakistani **Address:** Dr qadeer road Khana pull, Streets 8 Rawalpindi, Pakistan
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Profile

Dedicated and highly efficient Waiter with extensive experience in delivering exceptional dining experiences. Increased table turnover rate by 15%, significantly boosting overall restaurant revenue. Recognized for fostering customer loyalty, contributing to a 25% increase in repeat business within six months. Proficient in multitasking and improving team performance, I aim to enhance customer satisfaction and operational efficiency for a fast-paced restaurant environment.

Work Experience

Waiter Serena hotel

11/2022 - 08/2024 RAWALPINDI, PAKISTAN

- Provided exceptional dining experiences by taking orders, serving food and beverages, and promptly addressing customer inquiries in a fast-paced restaurant environment.
- Increased table turnover rate by 15% through effective multitasking and prioritizing customer service, resulting in a boost in overall restaurant revenue.
- Recognized for consistently receiving positive customer feedback, contributing to a 25% increase in repeat business over the course of six months.
- Implemented a new system for managing reservations, reducing wait times for customers by 30% and enhancing overall dining efficiency.
- Trained and mentored new staff, improving team performance and reducing onboarding time by 40%, leading to a more cohesive team dynamic.

Skills

Reservation Management Systems
Professional

Table Management Software
Professional

Customer Service Management
Professional

Point of Sale (POS) Systems
Professional

Order Taking Systems
Professional

Time management
Professional

Communication interaction
Professional

Strengths

Customer Focus

Multitasking

Communication Skills

Team Leadership

Problem-Solving

Hobbies



Exploring distant lands



Getting lost in a good book



Capturing moments



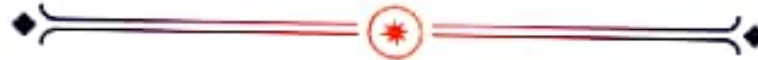
Feeling the music



Every kind of sport

TRAINING

Completion Certificate



Hassnain ali Abbasi



This certificate is awarded to hassnain ali Abbasi that has demonstrated exceptional work quality in the relevant workshops for waiters

— *Ch. Anam Syed* —
HOD



— *Shagufta* —
manager



CERTIFICATE OF EXPERIENCE

PROUDLY PRESENTED TO

Hassnain ali

Certificate of years of experience as a waiter in luxury restaurant
Murree Pakistan

— *Hassnain ali* —
SIGNATURE

— *Hassnain ali* —
SIGNATURE

Certificate

OF COMPLETION

This certificate is awarded to :

Hassnain ali Abbasi

Awarded on the completion of basic English language and communication skills of about 6 months from our private institute

Mudiyar Khan

HCI



Ali Ishaq

Institute Coordinator