



KHUSHI KARWANI



9131273478



khushikarwani28@gamil.com



[LinkedIn](#)

ABOUT ME

Aspiring Management Professional | Customer Service Ace |

Resolving Issues, Enhancing Experience

A Bachelor of Business Administration and Data Analytics with experience in Customer Service,

A person who like things well managed and deprived to learn more about Management and

Customer Services to streamline Business process.

EXPERIENCE

- FEBRUARY 2023 - JUNE 2023**

5 months

AJIO.COM

Customer Service Associate

- Ensuring customer satisfaction through effective communication and prompt issue resolution. Enhancing customer interactions and overall shopping experience

EDUCATION

- 2020-2023**

79%

LNCT UNIVERSITY

- Bachelor of Business Administration - BBA

Major in Business Intelligence and Analytics (Specialized In Marketing)

- 2018-2020**

69%

SHRI GURUNANAK SCHOOL

- CBSE-HSC

Commerce

CERTIFICATE

- Business Communications | HP LIFE

SKILLS

- Customer Acquisition
- Effective Communication
- Problem Solving
- Negotiation
- Feedback Handling
- strategic thinking
- Presentation