

CURRICULAM VITA

SWAPNA U M

Uppukandathil House

Kandakkadave P.O.

Kochi 8

Email: swapnashinojar@gmail.com

Mob: 9567231446, 8921407969



PERSONAL DETAILS

Date of Birth : 10.05.1981

Nationality : Indian

Marital Status : Married

Sex : Female

PROFESSIONAL OBJECTIVE:

Looking for challenging carrier opportunities to work with an esteemed organization and be part of the team that dynamically works towards the growth of organization and gain satisfaction thereof.

ACADEMIC QUALIFICATION

QUALIFICATION	BOARD/INSITUTE	RESULT
M.A Sociology	St.Teresa's College, M.G. University, Kottayam	PASS
B.A. History	St.Teresa's College, M.G. University, Kottayam	PASS
Pre Dregree	Cochin College, Kochi M.G. University, Kottayam	PASS
SSLC	O L FG H S Kumbalanghy	PASS

LANGUAGES SKILL

LANGUAGES	READ	WRITE	SPEAK
ENGLISH	YES	YES	YES
HINDI	YES	YES	YES
MALAYALAM	YES	YES	YES

WORK EXPERIENCE

- **One year** experience with Idea mobile communication as Customer Care Executive
- **One year** experience in HDFC Bank as Contract Sale Executive
- **One year** experience in Customer Line as Call Center Executive.
- **Fourteen years** of experience as Relationship Manager in Muthoot Finance
- Presently working as Branch Manager in Peoples Urban Integrated Foundation

TEHCNICAL SKILLS

Computer Knowledge:Data Entry, MS Office and DTP

ADDITIONAL INFORMATION

HOBBIES

- Reading
- Gardening
- Glass Painting
- Listening Music
- Cooking

SKILLS SETS

- Fridley
- Co operative
- Hardworking
- Active
- Learning

REFERENCE

- ❖ Miss Reni Mol 9847373435 (Idea Mobile)
- ❖ Rajeesh 9048670779 (Customer Line)
- ❖ Daneesh 9895446043(HDFC Bank)
- ❖ John Mathew K 9567834327 (Muthoot Fin-acne Ltd)

DECLARATION

I hereby that the above information furnished by is true and correct the best of my knowledge.

Place : Kandakkadavu

SWAPNA SHINOJ