



PHIONA FERNANDES

Room No.305 Pawan Palace Building Chinchpada Road Kalyan East-421306.

+91-9076101985 | D.O.B – 21/05/2003 |

phiona21may@gmail.com

OBJECTIVE

To excel among the professionals. Where I can utilize my skills with strong commitment and dedication, for the progressive growth of the company.

EXPERIENCE

FIS Global Business Solutions India Private Limited

customer service associate 2 Team member V3

Duration:- 1 year 2 months.

TELEPERFORMANCE GLOBAL SERVICES PRIVATE LIMITED

Senior Customer Care Executive Grade 1

Duration: 6 months.

EDUCATION

SSC - March 2017-2018

- St Jude's High School Kalyan East - 421306.
- Percentage: 52.4%

HSC – March 2019-2020

- St Xavier's High School & Junior College Mumbai – 400078.
- Percentage: 63%

SKILLS

- Time Management
- Creativity
- Communication
- Positive Attitude
- Willingness to learn
- Active Listening

LANGUAGE

- English
- Hindi
- Konkani

HOBBIES

- Baking
- Cooking
- Drawing