

VIKRAM SINGH

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Career objective : To work with an organization which utilizes my skills and confers me an opportunity to enhance my functional and professional growth so that I can show the best version of me and to deliver best in return.

Experience	<p>Tech Mahindra [June 2021 – Sept 2021]</p> <p>Associate Technical Support - NETGEAR Role : To troubleshoot network related issues.</p> <p>HCL Technologies (Third Party – Collabera) [Aug 2020 – Nov 2020]</p> <p>Service Desk Analyst – Singapore Exchange Ltd. Role : First point of contact for clients to resolve their IT issues which included tickets and work order generation & to resolve them.</p>
Education	<p>[2016-2020] Institute – Technocrats institute of technology & science, Bhopal University - Rajiv Gandhi Proudyogiki Vishwavidyalaya, Bhopal BE (Bachelor of engineering) - ECE (Electronics and communication) 8.34 CGPA</p> <p>[2015-2016] Sri Chaitanya Vidya Niketan, Visakhapatnam HSC - XII 69.40 %</p> <p>[2013-2014] SKP Vidya Vihar SSC - X 8.20 CGPA</p>
Skills	<p>Python, Java, SQL, Network Infrastructure. Basic knowledge of cloud computing. Command on Windows and MS office. experience in singapore and US client handling. Strong analytical & numeric skills along with strategic thinking</p>

Declaration : I hereby declare that the facts given are genuine to the best of my knowledge.