


# Shradha Agrawal

Consultant

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Accomplished professional with more than 11 years of consulting for Healthcare organizations. Determined and experienced in building lucrative client relationships and implementing successful processes and procedures.



## Skills

- Client Relationships & Reporting ●●●●●  
Excellent
- Analysis & Evaluation ●●●●●  
Excellent
- Processes and procedures ●●●●●  
Excellent
- Knowledgeable in Epic ●●●●●  
Very Good
- Healthcare Administration ●●●●●  
Very Good
- Clinical Research ●●●●●  
Very Good
- Dentistry ●●●●●  
Very Good



## Work History

- **Consultant**  
*Deloitte Consulting India Pvt. Ltd., Hyderabad, INDIA*
  - Delivered tickets, optimizations and incidents with zero defects while working for the Optime team
  - Worked extensively for the Epic Cadence team & Data Courier team
  - Worked extensively with the Epic Willow Team for their reports
  - Educated and trained staff for the work requirements
  - Working hard as a consultant for Epic support projects
- **MBA Summer Intern**  
*Reliance General Insurance Co. Ltd., Hyderabad, INDIA*
  - Successfully completed MBA summer internship

2016-05 - Current

2015-05 - 2015-08

2012-05 - 2014-05

### Clinical Research Coordinator

Medanta- The Medicity, Gurgaon, INDIA

- Managed various cardiology clinical trials for the senior cardiologists
- Managed all the phases I to IV of the clinical trials

2010-07 - 2012-03

### Clinical Research Coordinator

Max Neeman International, Jaipur, INDIA

- Managed various cardiology & oncology clinical trials for the senior doctors
- Managed all the phases I to IV of the clinical trials
- Worked for the clinical trial sites Fortis Escorts Hospital, New Delhi & S.K. Soni Hospital, Jaipur

2009-05 - 2010-07

### Lecturer

Jaipur Dental College, Jaipur, INDIA

- Treated patients and managed student related activities

2009-01 - 2009-04

### House Surgeon

Krishna Dental College, Ghaziabad, INDIA

- Treated patients and managed student related activities.



## Education

2014-05 - 2016-05

### MBA: Hospital & Healthcare Administration

Symbiosis Institute of Health Sciencies - Pune, INDIA

GPA : 3.6 / 4.0

2009-11 - 2010-11

### Post Graduate Diploma in Clinical Research

Indian Academy of Clinical Research & Birla Institute of Scientific Research - Jaipur, INDIA

2003-04 - 2008-10

### Bachelor of Dental Surgery

Chaudhary Charan Singh University - Meerut, INDIA

Average Percentage : 68%

2000-04 - 2001-04

### 12th Standard

Delhi Public School - Ghaziabad, INDIA

Percentage : 83%

1998-04 - 1999-04

### 10th Standard

Delhi Public School - Ghaziabad, INDIA

Percentage : 90%



## Accomplishments

- **Completed Post Graduate Diploma in Health Insurance Management** from Symbiosis Centre of Healthcare in 2015
- **Completed Post Graduate Diploma in Medico Legal System** from Symbiosis Centre of Healthcare in 2015