

# SHIBIL PRASAD P



## Contact

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**Address:**

Paramboor house Paramboor 19  
Pattikkad Post Perinthalmanna  
Malappuram Kerala

**Phone:**

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8129272603

**Email:**

shibilvasup@gmail.com

## Languages

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English  
Malayalam

## Hobbies

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- Listening song
- Playing cricket

## Summary

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To pursue a challenging career and be a part of progressive organization that gives a scope to enhance my knowledge and skills towards the growth of the organization.

## Skill Highlights

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- Good listener
- Strong decision maker
- A good team player
- Innovative
- Service-focused

## Experience

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**PROCESS EXECUTIVE (2020 OCT- PRESENT)**  
Aabasoft Technology Pvt Ltd Kochi

**FRONT OFFICE EXECUTIVE TRAINEE (JULY2019-DEC 2019)**  
SOMATHEERAM AYURVEDIC RESORT, KOVALAM

- Interacting with the guest
- Creating guest data base
- Coordinating guest service
- Ensuring guest satisfaction
- Answering all incoming calls and redirecting to correct department

## Education

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Master of Business Administration : **Hospitality** - 2017-2019  
KITTS , THIRUVANTHAPURAM

Batchler of Business Administration : **Human Resource** 2013-  
2016 **SNDP YSS COLLEGE** , PERINTHALMANNA

## Certifications

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**PROJECT AT KVR AUTOCARS**

A PROJECT ENTITLED , A study on effectiveness of customer satisfaction of Maruti Suzuki with special reference to KVR AUTOCARS Pvt Thirurkaad Malappuram