

CURRICULUM VITAE

Geetanjali Sharma

H.no. 1/10 St No. -1 West Kanti Nagar

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Career Objective	I am very practical with an amiable disposition and strong cultural values. I strongly believe in accuracy and precision in whatever I do. I believe I have good communication skills that would provide transparency and productivity in the organization.
Education Qualification	➤ Complete MA (sociology) From IGNOU in 2019 ➤ Complete Graduation from IGNOU In 2016 ➤ 12th Passed from C.B.S.E. Board, Delhi In 2013 ➤ 10th passed from C.B.S.E. Board, Delhi In 2011
Professional Qualification	➤ Knowledge of advance computer applications course including C+ language .
Experience	<u>Vodafone Store – CCE</u> ➤ 3 year and 5 month experienced in Vodafone store as Front Line Executive(CCE. • To achieve daily and monthly target with great communication skills. • Dealing With customers. • Providing customer service & overall customer experience. ➤ 6 Months Customer Care Executive inbound Process-Operation. • Handling the GPRS help desk. • Handling higher escalation calls & 3G enquiry calls.
Strengths	Hardworking, Open Mindedness, Self-Control.

Skill	-Timely achievement of goals & targets -Good Communication skills -Providing one time resolution to customer	
Personal Profile	Father's Name Mr. Suresh Sharma DOB 28-11-1995 Gender Female Marital Status Single Nationality Indian Language Known Hindi, English Personal Qualities Co-operative, Friendly, Hardworking and Good team worker.	
	I here, by declare that the above mentioned particulars are true to the best of my knowledge and belief.	

DATE :

Geetanjali,