

Rupali Dodmise

Healthcare Management (Quality Management)

Satyajyot CHS, Flat no.146,K- wing, Adai, New Panvel, Navi Mumbai, Maharashtra,410206

rupalidodmise@gmail.com

9867194699, 9768747482

DOB: 15/02/1984

MBA/Post Graduate Diploma in Management (PGDM-HCM-HB)in Healthcare Management,Clinical Research Coordinator (CRC),Experienced Officer in Clinical Operation, Internal Auditor (QMS)with over 10 years of experience and strong leadership and problem solving skills in clinical research and Hospital. Excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvement. Consistently saved cost while increasing profits.

Work Experience

Clinical Research Coordinator (CRC):

June 2017 to September 2017

Teva Pharmaceutical (Watson Pharma Private Limited), Belapur, Navi Mumbai, Maharashtra

- Worked as Clinical Research Coordinator in Clinical Department responsible to monitor and do a Quality Check of all study activities such as check-in related procedures, dosing, sample collection, processing, segregation, transfer and check-out, as described in SOP. Study Data Tabulation Model(SDTM)used for Clinical Data Management

Officer in Clinical Operations:

Teva Pharmaceutical (Watson Pharma Private Limited), Belapur, Navi Mumbai, Maharashtra

June 2015 to June2017

- Implement and monitor ISO 15189-2012 Requirement of Laboratories (NABL) to Develop Technical and Quality Management System documentation as require by standard. Resolved outsourcing problems, improved operations and provided exceptional quality support. Streamline the work procedure for audit process with teamwork.
- I have acknowledged with proven capability to optimize overall team productivity with constant monitoring and motivational inputs.
- Articulate, honest, self-motivated and assertive with abundant positive attitude and effective communication abilities with medical personnel, vendors, administrative staff and other professionals in the field, leading to strong relationships with administrators, representatives and department leaders to ensure the successful and cost- effective operations of various medical facilities
- Internal Audit conducted with team in SRL Diagnostic Lab Mumbai.
- Actively involved in Outsourcing the samples procedure and streamline the process.

Pathology Technician

Raptim Research Ltd - Navi Mumbai, Maharashtra

October 2011 to June 2015

- Actively participated in NABL Audit, Implement and monitor ISO 15189-2012, ISO 15189-2007 Requirement of Laboratories (NABL) to Develop Technical and Quality Management System documentation as require by standard.

Pathology Lab Technician

Sterling Wockhardt Hospital - Vashi, Navi Mumbai

April 2011 to October 2011

- Work with a pathologist to isolate abnormalities and narrow down likely diagnoses, Actively participated in Sample collection camps and hospital and home collection visit
- Processed patient specimens according to priority and documented results recorded, reported and posted test result using software.

Pathology Technician

Accutest Research Laboratories (I) Pvt. Ltd - Navi Mumbai, Maharashtra

May 2007 to March 2010

- Actively involved in CAP Accreditation audit
- Outsourcing the samples in SRL Mumbai
- Implemented Technical activities and Quality Management System documentation in compliance with relevant guidelines and SOPs

Pathology Technician

Shrutika Pathology Laboratory - Navi Mumbai, Maharashtra

May 2006 to May 2007

- Processed patient specimens according to priority and documented results recorded, reported, and posted test result using software

Education

MBA/Post Graduate Diploma in Healthcare Management (PGDM-HCM-HB)

Welingkar Institute of Management - Matunga, Mumbai

April 2018 to April 2020

NABL - CXI Internal Auditor and QMS Refresher course as per ISO 15189: 2012 By Quality Conclave of India (QCI)

March 2015 to Present

NABL - Internal Audit Quality Management Course as per ISO 15189: 2007 and NABL 112 Quality Conclave of India (QCI)

June 2013 to Present

Professional Diploma in Clinical Research (PDCR)

Catalyst Clinical Services Pvt. Ltd. Delhi - Delhi, Delhi

May 2008 to May 2009

Post Graduate Diploma in Medical Laboratory Technology (PGDMLT)

Abasaheb Bedse Paramedical Institute (Life Line Hospital) –Panvel , Maharashtra

June 2005 to April 2007

Diploma in Microsoft Office

August 2002 to Present

Bachelor's in Chemistry

C.K. Thakur College, Mumbai University - New Panvel, Navi Mumbai

June 2001 to April 2004

Skills

Communication Skills

Interpersonal Skills

Motivational Skills

Leadership Skills

Problem-Solving Skills

Languages

Marathi, Hindi, English

Online Profile

<https://www.linkedin.com/in/rupali-dodmise-0a214b148/>

Awards / Achievements

NABL Audit (Cash Award)

April 2013

Actively participated in NABL Audit and the audit was successfully completed (Cash Award)

Certifications/ Workshops/Trainings

QMS Auditor/Lead Auditor Course from Udemy

June 2021 to Present

Mastering Seven Basic Tools for Quality Improvement (Excel) course from Udemy

April 2021 to Present

Certified Six Sigma White Belt course from Udemy

March 2021 to Present

Healthcare Quality and Safety free Course from Coursera

February 2021 to Present

Indian Society for Clinical Research (ISCR) Autumn Conference Clinical Research Landscape Post 2020

October 2020 to Present

ACME Consulting- Master class in Entry Level NABH Implementation (NABH standard 1st Edition) Achievement of Proficiency Certificate

October 2020 to Present

Building Resilience (LinkedIn)

September 2020 to Present

Developing Your Emotional Intelligence (LinkedIn)

September 2020 to Present

ACME Consulting - Master Class NABH Implementation (NABH Standard 5th Edition) Achievement of Proficiency Certificate

September 2020 to Present

QUR Health - Quality, Accreditation and beyond winds of change seminar

September 2020 to Present

QUR Health - Healthcare Marketing, Branding and communication in a VUCA world

August 2020 to Present

ACME Consulting - Rebooting Hospitals 5 National Online Workshops on Subject Staffing, Operation, Marketing, Finance

June 2020 to Present

Importance of Auditing ISO 9001: 2015 By 3D FOLD Education Centre

February 2019 to Present

Value added activity workshop - How to get Promoted faster from Welingkar Institute

October 2018 to Present

Workshop - Art of winning by Dr. Rajesh U. Kankvalikar

December 2017 to Present

CME - I , II , III Quality Conclave of diagnostic laboratory and Transfusion services in Tata Hospital Kharghar

March 2016 to Present

NABL - CXI Internal Auditor and QMS Refresher course as per ISO 15189 : 2012 By Quality Conclave of India QCI

March 2015 to Present

Training on Basic Fire Safety in Raptim Research Ltd

July 2014 to Present

NABL - Internal Audit Quality Management Course as per ISO 15189: 2007 and NABL 112

June 2013 to Present

Workshop on Proficiency Testing from BIORAD

May 2013 to Present

Training on CPR (Cardiopulmonary Resuscitation) in Raptim Research Ltd.

March 2013 to Present

ISP Course - Art of Parenting Infant Siddha Program (ISP)

April 2010 to Present

Spiritual Development Course –

Basic course Swanandyog Bhag (Level 1 & 2) of Jeevan Vidya Mission, Karjat

October 2007 to Present

Diploma in Microsoft Office

August 2002 to Present

Yoga - Certified course for Yoga from Ambika Yogashram , Thane

May 2001 to Present

Projects / Papers Presented

PGDMLT Semester - III Seminar report on "Hospital Training Record Evaluation"

April 2007

**Project: Post Graduate Diploma in Management (PGDM) Semester II
(Project Presentation We Like)**

April 2019

**Project: Post Graduate Diploma in Management (PGDM) Semester IV
Project Study Report and Presentation on National Accreditation Board For Testing
And Calibration Laboratories(NABL)**

February 2020