



SAHIL HASHIM SAYED

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Profile Summary

- ▶ Possess Strong Interpersonal And Communication Skills With Adaptability And Ability To Work Under Pressure.
- ▶ Problem Analyzing And Solving Skills
- ▶ Organizational Skills And Customer Service Orientation



Education

- ▶ IATA/UFTAA Foundation Course From Montreal Canada On December 2016
- ▶ Higher Secondary Certificate H.S.C From Maharashtra Board In 2015
- ▶ Secondary School Certificate S.S.C From Maharashtra Board In 2013

Work Experience :-

Riya The Travel Expert PVT LTD

Working Duration: 21st August 2017 To 10th December 2018

Position: Junior Travel Consultant Job Details:

Perform Various Customer Service Functions On Call (Cancellation/Schedule Change) Issuance In International & Domestic Air Ticketing Re-Issuance in Domestic Travel.

Liaising With Clients In Person, Over The Phone Or Via Email To Discuss Their Travel Requirements.

Advising Corporate Clients on Suitable Options for Domestic Or International Destinations, Tours, Accommodation, Transport, And Fares.

- Preparing Customised Itineraries to Suit the Client's Preferences and Budget.
- Making And Confirming Bookings, Often Via A Global Distribution System (Computerised Central Reservation System).
- Issuing Tickets or Relevant Documents.
- Providing Up To Date Advice on Travel Regulations Including Baggage Limits and Penalties.
- Modifying Existing Bookings to Suit a Change in Client's Circumstances.
- Researching Destinations and Keeping Up To Date with Travel Industry News.

- Ongoing Training With Other Team Members And Management.



Personal Details

Date Of Birth : 29TH JULY 1997
Languages Known : English, Hindi, MARATHI & KANANDA
Marital Status : Single
Nationality : Indian
Current Address : BLDG NO.07 -004, SAROOPI GULZAR, NAYA NAGAR
NEAR JANTA DAIRY, MIRA ROAD EAST
THANE-401107

Declaration

I Hereby Declare The Above Mentioned Information Is True & Correct To The Best Of My Knowledge & Belief. I Bear The Responsibility For The Correctness Of The Above Mentioned Particulars.

Date:

Place:

