



DINESH .R

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Soraigundu, Village, The Nilgiris-643003

Objective

To work in the most challenging position with an organization that provides ample opportunities to learn and to contribute. I am flexible & willing to work on any technology.

Professional Summary

- Expertise in Software Development Methodologies for various java platforms such as EJB and spring.
- Experience in Analysis, Coding, Implementation and testing of java web Applications and Web services.

Worked Experienced

Information Evolution Pvt Ltd

Information Evolution Pvt Ltd : Sep 2020 to Still now

Role Designation : Senior Research Analyst

Project Description: Resarching about office building for lease which should useful to client to collect the details about the bulding to update in the data base

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Job Responsibilities

- Based on the location finding the office details for the lease
- Researching about the office building for vacancy details available for lease
- Finding, available square feet, term of leasing and price of square feet of building.

Sudarshan Software Exports Ltd

Sudarshan Software Export Ltd : May 2019 to July 2020

Role Designation : Technical Support Service

Project Description: Solve technical issues for the customer over the phone or email and support new personnel in software, program and operational instruction.

Job Responsibilities

- Installing and configuring computer hardware, software.
- Reply to inbound requests from channels in prescribed service levels
- Resolve cases and support Lead Software Support Analysts.
- Providing technical support across the company (this may be in person or over the phone)
Setting up accounts for new users
- Support new personnel in software, programs and operational instructions.

Kamsys Techno Solutions Pvt Ltd

Kamsys Techno Solution : November 2015 to Nov 2018

Role Designation : Senior Research Analyst

Project Description: Research about the lead generation and based on client requirement.

Job Responsibilities

- Researching about the lead generation.
- Analyzing in the web about the project and fulfill the client requirements
- Clarifying process related queries of the team members.

Nittany Creative Solutions

Nittany Creative Solutions : March 31th 2014 to June 28th 2015

Role Designation : Order processing Executive

Project Description: Processing the Purchase orders of Promotional products suppliers & distributors like Selco in USA.

Job Responsibilities

- Quality audit of all the orders entered by the Operators.
- Maintaining all types of QC reports, Operator wise Internal / Client.
- Email Communication with client regarding the project issues & clarifications.
- Sending daily reports to client.
- To cross train the process to Team Members based on assessment of quality & productivity.
- Interacting with the team members in order to deliver with high quality & timely production effectively.
- Clarifying process related queries of the team members.
- Sending daily MIS & Production logs to the management

CRP Technologies India (p) Ltd

CRP Technologies : From July 10th 2013 to March 2014

Role Designation: Backend support Executive

Project Description: Verifying all educational Documents through the University and send to the client.

Job Responsibilities

- Verifying all educational documents of client which the document are fake or not, which we will verify by the University and get report from the university and send to the client.
- Maintaining all verification reports from our executives which they will verify from university and keeping track record daily.
- Email Communication with client regarding the verification issues & clarifications.

Core Competencies

- Highly Self Motivated
- Highly Committed & Hard Working
- Have positive attitude & bold
- Adaptable in any shifts

Educational Qualification

COURSE	INSTITUTION	BOARD/ UNIVERSITY	YEAR OF COMPLETION	AGGREGATE
M.C.A	San International Info School Coimbatore.	Anna University	2011	85
BCA	VlbJanakiammal College of Arts and Science.	Bharathiar University	2008	65
HSC	Govt. HSS,Ooty.	State Board	2004	72
SSLC+	ST Josephs High Sec School Ooty.	State Board	2002	76

Technical Skills

Hardware / Platforms	Windows 98/XP/ /Win7
Technology	C, C++, Core Java
Databases	SQL Server, MySQL, Oracle
Web Technologies	HTML, CSS.

PROFILE PERSONAL

Date of Birth	: 17-Jan-1987
Gender	: Male
Nationality	: Indian
Permanent Address	: 4/138 Soraigundu Village, Lovedale Post, The Nilgiris-643003.
Hobbies	: Software Collection, Reading Magazines, Playing Cricket.
Linguistic Proficiency	: English and Tamil

Declaration

I hereby declare that all the above given information are true to the best of my knowledge and belief.

Place: yours faithfully

Date:

(Dinesh.R)