

D SARUMATHI

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Costing, Data Analysis, Management Decision Support and System implementation assignments in Hospital and Health Care Establishments

PROFESSIONAL OVERVIEW

- ✓ Certification in Life Sciences and Healthcare Analytics
- ✓ Masters in Hospital Administration (MHA) in Collaboration with Johns Hopkins Bloomberg School of Public Health, USA.
- ✓ **Johns Hopkins University Certified healthcare finance management professional** with experience in hospital costing from large sized multispecialty hospitals.
- ✓ Highly adaptive, dedicated, and well-organized professional, with more than 15 years in the healthcare encompassing **operations, quality, costing, data analysis and hospital MIS.**
- ✓ Proficient in data analysis to improve operational, financial outcomes.
- ✓ Quick and logical thinker; capable of adapting to changing priorities, business needs, strategies and goals. Accustomed to communicating with business and executive leaders as well as to establish professional relationships with cross-functional teams ensuring high-quality results and customer satisfaction.
- ✓ Highly motivated and self-driven manager with Leadership and Team Building skills
- ✓ Possess excellent communication skills, analytical ability & the capability to perform well even under stress and strenuous conditions.

ACADEMIC CREDENTIALS

- ✓ Healthcare Management Training from **IIM ,Ahmedabad,2005.**
- ✓ ISO 9001:2008 Lead Auditor Course from CII, Bangalore,2003.
- ✓ Certificate in **Healthcare Finance Management from Johns Hopkins Bloomberg** School of Public Health, USA,2002.
- ✓ **Masters in the Hospital Administration from ASCI**, Hyderabad in Collaboration with Johns Hopkins Bloomberg School of Public Health, USA,2002.
- ✓ Diploma in Industrial Hygiene from Annamalai University, Tamil Nadu,999.
- ✓ **Bachelors in Nursing** from Annamalai University, Tamil Nadu,1997. Attained a Gold Medal
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CORE COMPETENCIES

Hospital Costing, Rate Fixing, Data Analysis and Decision Support

- ⇒ Costing of entire hospital services -true cost of care .
- ⇒ Conducting cost analysis of revenue and non revenue generating department/cost centres.
- ⇒ Planning cost cutting and efficient utilisation of resources based on the costing.
- ⇒ Giving inputs to strategic management.
- ⇒ Setting the rates for various services and to plan tariff and subsidies.
- ⇒ Planning and devising packages for service.
- ⇒ **Professional analysis of data using advanced excel, Microsoft power BI and arriving information and insights to the management on cost and strategy**

Hospital Operations Management

- ⇒ Organising the hospital operations in a scientific manner to facilitate the performance of various medical and non-medical functions.
- ⇒ Handling the complaints of the customers and taking relevant actions on the same to ensure customer satisfaction
- ⇒ Matching jobs & individuals so that the job is performed effectively by the right person & working towards the development of the organisation.
- ⇒ Managing motivating and leading hospital staff in providing quality services to the customers.
- ⇒ Training the nursing, paramedical and the housekeeping staff on regular basis.
- ⇒ Co-ordinating with finance department for various finance related activities.
- ⇒ Participating as a key member in the purchase, legal, suggestion, cost cutting, power saving, Complaint, Patient care Review committees.
- ⇒ Liaising with doctors/management on a regular basis for reviewing various issues.
- ⇒ Coordinating with relevant authority on Hospital waste management
- ⇒ Conducting planned and periodical process studies to improve the performance
- ⇒ Catalysing the Quality Circle Movement within various departments of the hospital
- ⇒ Monitoring the Insurance, TPA and corporate clients management

Quality systems management

- ⇒ Designing and implementing quality management systems, procedures to ensure the processes are managed in an effective and efficient way
- ⇒ Maintaining the entire Quality systems documentation
- ⇒ Training the entire team of staff on relevant systems applicable
- ⇒ Taking up periodical quality audits and reviewing the opportunity for improvement

Information Systems Management

- ⇒ Designing the HMIS-Hospital management Information Systems taking the role of domain expert
- ⇒ Designed a robust MIS for monitoring various TAT- admission and discharge time, OR time ,Job orders,purchase requests and online indents for pharmacy and materials.
- ⇒ Developed SMS alerts for various quality and operational indicators.
- ⇒ Developed a solution for central lab management
- ⇒ Designing the reports structure and content as necessary for the employees and the management
- ⇒ Designing solutions through IT for easing day to day operations and initiate process flow needs to –save time ,energy and efforts so as to minimize wastage
- ⇒ Reviewing & Coordinating with the team of software developers and the users
- ⇒ Functioned as team leader in the development process and generated comprehensive information architecture structures.
- ⇒ Collaborating with clinical and technical teams to develop user requirement software specifications.

WORK EXPERIENCE

From May 2017 to till date – Lead - Analyst, CUESSTADO Healthcare Consulting Private Ltd

From June 2014 to April 2017– Independent Professional –Costing & Data Analysis

April 2013 to May 2014, Kauvery Hospital, Chennai-4 as Senior Manager –Costing

March 2009 to November 2011, Sri Ramachandra Medical Centre, Chennai-116 as Senior Hospital Administrator

Dec'06 to Feb'09, CAP Foundation, Hyderabad as Deputy Director – Quality & Systems

Jan'03–Nov'06 with Meenakshi Mission Hospital and Research Centre, Madurai as Senior Manager (Operations & Quality)

June '02–Dec '02 with Heritage Hospital, Hyderabad, Hospital Administrator

Sep'01–May'02 with Meenakshi Mission Hospital and Research Centre, Madurai, Tamil Nadu as Resident – Hospital Administration

Feb'98–Oct'00 with SRM College of Nursing, Chennai as Assistant Lecturer