

CURRICULUM VITAE

- **NAME:** Satyaki Datta
- **ADDRESS:** 7B, Netai Babu Lane, Kolkata-700012
- **EMAIL ID:** Satyaki.datta.micro1990@gmail.com
- **CONTACT NO:** 9836108118, 8017666914, 03322194794
- **DATE OF BIRTH:** 17/03/1990
- **CURRENT STATUS:** Working with Bandhan Bank in retail branch banking.



PERSONAL DETAILS

- ✦ **FATHER'S NAME:** Mr. Satyendra Nath Datta
- ✦ **MOTHER'S NAME:** Mrs. Ruma Datta
- ✦ **GENDER:** Male
- ✦ **LANGUAGES KNOWN:** English, Hindi, and Bengali
- ✦ **INTERESTS:** Reading books, painting, photography

✦ **CAREER OBJECTIVE:** To work in an organization that appreciates innovativeness, demands analytical. Provide a challenging and performance driven environment and a wide spectrum of experience to grow and excel in my career. I aim to create meaningful contribution to the organization through my skill and abilities and to continuously improve on my professional knowledge and skill.

ACADEMIC QUALIFICATION

NAME OF THE EXAMINATION	YEAR OF PASSING	BOARD/ UNIVERSITY	NAME OF SCHOOL/ COLLEGE	% OF MARKS SCORED
class 10	2006	ICSE, New Delhi	St. Paul's Mission School	75.2%
class 12	2008	ISC, New Delhi	St. Paul's Mission School	69.25%
B.SC MICROBIOLOGY (HONS)	2011	University of Calcutta	Gurudas College Kolkata	50%
M.SC MICROBIOLOGY	2013	University of Calcutta	Vijaygharh JyotishRay College, Kolkata.	61.4%
POST GRADUATE DIPLOMA IN RETAIL BANKING	2014		INSTITUTE OF FINANCE, BANKING & INSURANCE	74%

PROFILE SYNOPSIS

- Dynamic professional with 90 months of experience.
- Experience in Cash Management, Banking Operations, Marketing/Business Development and Client Relationship Management.
- Proficient in monitoring client's portfolio performance, conducting profitability analysis & increasing retention levels of the clients.
- Developed competency in managing operations & implementing strategies towards enhanced customer satisfaction. Offer Opportunity to make best use of knowledge, analytical and technical skills, to further enhance knowledge in profession and a job profile that offers high growth prospect.
- Expertise in the Specific Domain Associated With. Hardworking, Competent & Efficient. Smart, Dynamic & Talented to Play a Positive Role in a Challenging Environment.
- Good Communicator with Excellent Presentation, Team management / Building & Motivation Skills.
- **AMFI** license holder **EUIN – E195392** and SP licence no 2220061689

EMPLOYMENT SCAN

Name of the Company	AXIS BANK
Designation	OFFICER
Duration	from Since Jan'14 – Dec' 15
Job Role	Customer service officer
Last Rating	4.65 (excellent)

Key Job Role

Marketing/ Business Development/ Operations :

Managing marketing and operations for various financial products thereby achieving sales/maximizing profit. Identifying prospective clients, generating business from new accounts and developing them to achieve Consistent profitability.

Customer Relationship Management:

Managing customer centric banking operations & ensuring customer satisfaction by achieving delivery & service quality norms. Interacting with customers to gather their feedback regarding the products' utilities.

Name of the Company	HDFC BANK
Designation	Assistant Manager
Duration	from Since Dec' 15 – Dec' 16
Job Role	Teller service officer
Last Rating	EE (over achieved)

Key Job role:

Cash Management, Foreign Currency Transactions, Banking Operations, Marketing/Business Development and Client Relationship Management.

Name of the Company	Bandhan Bank Ltd
Designation	Deputy Manager
Duration	From since Dec'16
Job Role	Customer relationship Officer
Last Rating	4

Key Job Role

Marketing/ Business Development/ Operations :

Managing marketing and operations for various financial products thereby achieving sales/maximizing profit. Identifying prospective clients, generating business from new accounts and developing them to achieve Consistent profitability. Managing branch banking operation and branch audit last audit score was A

Customer Relationship Management:

Managing customer centric banking operations & ensuring customer satisfaction by achieving delivery & service quality norms. Interacting with customers to gather their feedback regarding the products' utilities.

DECLARATION

I **Satyaki Datta** son of Sri **Satyendra Nath Datta** hereby declare that all information provided in my resume are true and to the best of my knowledge.

DATE:-

SIGNATURE

PLACE:
