

Ashish Shukla

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✓ **Objective**

To be honest regarding my job and improve my abilities and performance.

✓ **Experience**

05/03/2016 – 30/11/2019

BPO (Customer Support Associate)

✓ **About Teleperformance**

Teleperformance SE is a global BPO company headquartered in France. The company provides technical support, debt collection, social media, and other services around the world.

✓ **Skills**

- Can understand queries, issues and concerns of any customer.
- Ability to work as per process requirements.
- Can provide good customer support.
- Decent communication skills.
- MS office.

✓ **Education**

- PGPIIT (Post Graduation Program in IT).
- B. Tech. | Rajasthan Technical University | 59 percent.
- XII | Central Board of Secondary Education | 59.6 percent.
- X | Central Board of Secondary Education | 75.4 percent.

✓ **About Teleperformance**

Highest MS score (process adherence) and highest attendance award.

✓ **Activities**

Participated in fun activities conducted by HR department.

✓ **Languages Known**

- Hindi.
- English.

✓ **Marital Status**

- Married.