

Sagar Kumar Patil

1st cross, #33 Rangappa Garden
Near Vivek Nagar Police Station
Bangalore – 560047

Mobile: 9632654043

E-mail: sagar282318@gmail.com

Total work Experience: 5.9 Years

Job Objective –

To pursue a challenging career in an organization which provides me with scope for knowledge, growth and creativity necessitating an added value to the organization through channelizing my potential with remarkable efficiency, dynamic consistency, perseverance and professionalism.

Summary of Resume –

Graduated in B.com specialized in Finance with 5.9 years of work experience in Retail online shopping (Target process) as a Digital interactive specialist at [24]7.ai.

Professional Experience –

Organization	:	[24]7.ai.
Designation	:	Digital interactive specialist
Period	:	September 2014 till date.
Location	:	Bangalore, India.

Job Profile –

Client	:	Retailer Target US International.
Role	:	Digital interactive specialist.
Period	:	September 2014 till date

Roles and responsibilities

- Responsible for handling Guest queries as one point of contact (chat support) and serve the client to enhance our management goals.
- Responsible for the motivation and development of 20 members of staff being an SME.
- Effectively pitching for sales and promoting own brand products.
- Providing remote support and solving End user queries.
- Identifying the recurring issues and documented with the resolution.
- Deriving the numbers with a backup strategy whenever a trend hits.

Key skills

- Led a team of 20 digital interactive advisor during the peak season and in the absence of the responsible supervisor, maintained the top position among all the teams.
- Reputation for being patient, a resourceful problem solver, presented as a focused group that helped increasing revenue by 25%.
- Quick learner and Time management.

Qualifications

- **Bachelor of Commerce. (2011-2014).**
Specialization – Finance.
University – Bangalore University.
Percentage –58%
- **2ndPuc.(2009-2011).**
Specialization – Accounts.
University – Karnataka State Board.
Percentage – 74%
- **SSLC/ 10th(2009)**
University – Karnataka State Board.
Percentage – 55%

Personal Profile

Date of birth	:	20-July-1994.
Nationality, Sex &Marital Status	:	Indian, Male, Single
Father Name	:	A G Patil
Email	:	sagar282318@gmail.com
Contact No	:	+919632654043.
Present/Permanent Address	:	1 st cross, #33 Rangappa Garden Near Vivek nagar police station, Bangalore – 560047
Languages Known	:	English, Kannada, Hindi and Tamil.

Declaration

I hereby declare that all the above information is true to the best of my knowledge.

Date –

Place–Bangalore.

(Sagar Kumar Patil)