

Arun M.

Arunima, Manakkara, Sasthamcotta P.O, Kollam

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Mobile: 8075326311 , 9895979895



Skills

- Good knowledge in System Center Operations Manager.
- Good Knowledge of Red Hat linux and Ubuntu linux environment.
- Thorough knowledge in Windows 2000/2003/2008/2012 networking environment.
- Fully proficient at LAN, WAN and Wireless building, cable installation and testing.
- Configuration and Managing of Servers and Workstations.
- In-depth knowledge in Microsoft Windows 2000, 2003 & 2008 Active Directory.
- Extensive knowledge in Computer Hardware.
- Extensive knowledge in Symantec Backup Exec
- Good troubleshooting skills.
- Responsible for plan / design / maintenance of technology / Networking infrastructure.
- Extensive experience in managing & delivering projects, conducting business analysis to determine requirements and planning for network implementation at the enterprise scale.

Professional Experience

Trinity Eye Hospital – Palakkad

- Designation : IT Incharge
- Period : 24 September 2018- Still Continuing
- Trinity Eye Hospital in Kerala, Palakkad is rated as one of the top eye care centre in Kerala.

Responsibility:

- 1. WAN : Routing and VPN Connectivity
 - 1. LAN : Switching and Security & Network Trouble Shooting
 - 2. Firewall : (Cyberoam) Installation & trouble shooting
 - 3. Antivirus : (Kaspersky) Installation & Trouble shooting
 - 4. Software : Hospital Management System

Matha Medical Centre, Kollam

- Designation : IT Incharge
- Period : 18th January 2017 – 19th September 2018
- Matha Medical Centre is an ISO (9001: 2008) certified multi-specialty hospital. It was started in August, 1999 and ever since its inception we have been rendering much appreciated service in the fields of General Medicine, Respiratory Medicine, General Surgery, Gynecology, Orthopedics, E.N.T., Ophthalmology, Pediatrics, Cardiology, Gastroenterology and Physiotherapy.
- **Responsibility:**
 - 1. WAN : Routing and VPN Connectivity
 - 2. LAN : Switching and Security & Network Trouble Shooting
 - 3. Firewall : (SonicWALL) Installation & trouble shooting
 - 4. Antivirus : (Quick heal) Installation & Trouble shooting
 - 5. Software : Hospital Management System

Sunrise Hospital, Kakkanad, Kochi

- Organisation : IT Incharge
- Period : 30th November 2015-15 th October 2016
- Sunrise Hospital which Focused on 'Laparoscopic and Endoscopic Surgeries', and exceptional tertiary medical care, Sunrise Group is a major multi-specialty hospital in South India that conforms to international standards. Being the Apex Center for MIS/Minimally Invasive Surgery in Asia, we have also been honored as a Center of Excellence in 'Hernia Surgeries and Laparoscopic Cancer Surgeries'.
- **Responsibility:**
 - 1. WAN : Routing and VPN Connectivity
 - 2. LAN : Switching and Security & Network Trouble Shooting
 - 3. Firewall : (Cyberoam) Installation & trouble shooting
 - 4. Antivirus : (Kaspersky) Installation & Trouble shooting

- 5. Wireless Solutions: Mrotek
- 6. Software : Hospital Management System

Ecaps Computers India PVT LTD, Cochin

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- Designation : Technical support engineer
- Period : 13th March 2008 – 12th October 2011
- Period : 3rd September 2012 – 30th December 2015
- Designation : Technical support engineer
- Ecaps Computers India PVT LTD (Caps was found in 1993, around the time when computers and computing were beginning to capture the imagination of business and industry. JobCaps has emerged as one of the leading Value added Distributor for IT products with a very large network of channel partners. With this efficient network of partner's caps is available wherever and whenever customers need them.
- **Responsibility:**
 - 1. WAN : Carrier Solutions and routing
 - 2. LAN : Intelligent Switching and Security
 - 3. WLAN : Planning, implementation and trouble shooting
 - 4. Firewall& Antivirus : Installation & trouble shooting

KMML Pvt Ltd , Chavara

- Designation : Hardware Engineer
- Period : 17th November 2011 – 30th August 2012
- **Responsibility:**
 - Implementation and Troubleshooting LAN.
 - Hardware Maintenance and Troubleshooting.

Total net solutions, Cochin

- Designation : Support Engineer
- Period : 17th January 2005 – 12th March 2008
- Total Net Solutions was established in 2001 having its registered office in Cochin with dealers all over Kerala. Total Net Solutions is the Antivirus and Network securities supplier of Kerala. With more than a decade of market presence, we are the most trusted and preferred Antivirus providers in Kerala. The company is with good experience in the Information technology industry .The company dedicates its services to the customers through its professional team of solution providers, support engineers and techno marketing executives.
- **Responsibility:**
 - AntivirusSolutions : (Kaspersky,Mcafee,Symantec)
- **Professional References:**

- 1 Mr.Riyas, **IT Manager** Sunrise Hospital Cochin - 08089026327
- 2 Mr.Vineeth , **System Administrator** Matha Medical Centre Kollam - 09567588837
- 3 Mr.Santhosh,**Manager**, Ecaps Computers, Cochin - 09500093860
- 4 Mr.Mathew, **Manager Total net Solutions**, Cochin - 9847193595

Academic Details

Diploma in Computer Network Administration (DCNA)

- One year(2004-2005)
- Govt poly technic Kalamassery

Diploma in Computer Science and Engineering (DCs& E)

- 3 year(2001-2004)
- Modern Institute of ENGG. Kottarakkara

H.S.C (XII)

- 1998-2000
- MSHSS Mynagappally

S.S.L.C (X)

- 1998
- JMHS Bharanicavu

Technical Details

- Exchange server 2003 certified (Implement & Managing Microsoft Exchange 2003)
- Microsoft Certified Professional (MCP) Certified
- Cyberoam Certified Network & Security Professional (CCNSP)
- Linux Administration
- CCNA, MCSE
- Diploma in Computer Network Administration (DCNA)
- Diploma in Computer Hardware & Networking(DCH&N)
MS DOS, Windows98, 2000, 2003, XP, VISTA, LINUX, Windows7

Operating System

- Knowledge in installation, administration and troubleshooting Microsoft family.
- Which includes windows 2000,2003 Server windows 98, 2000 Professional, XP, Vista & Windows 7
- Involved in different modes of Linux installation
- Knowledge in computer hardware & Networking / PC assembling.

Responsibilities

- Installation and administration of windows 2000, windows 98, windows 2003 server windows XP, Vista, windows7.
- Maintenance\$ Troubleshooting of Network
- Implementing user level and share level security in 2003
- Implement & Managing Microsoft Exchange 2003
- Installation and manage printer share and printer

Personal profile

- Name : Arun.M
- Sex : Male
- Age : 34 years
- Date of Birth : 20th February 1983
- Marital Status : No
- Permanent Address : Arunima,Manakkara, Sasthamcotta P.O,Kollam
- Nationality : Indian
- Languages Known : English, Malayalam, and Hindi
- Contact : 09895979895

Declaration

- I consider myself familiar with IT engineering aspects. I am also confident of my ability to work in a team.
I hereby declare that the information provided is true to the best of my knowledge.

Date: 09.09.2021

Place:

Arun M.