



FRAUD ANALYST (MTS)

Working on Fraud Management System Subex ROC 7.4 for alarm analysis as well as closure of alarms.

Monitoring the high usage of call flow of both national and international roaming customers.

Monitoring the short duration call flow to suspicious countries to reduce losses.

Monitoring high IN Balance customers, PRS numbers calling and high data usage in roaming. Ø

Tracking the country for any sudden spike in ISD MoUs to save the company revenue.

Tracking unusual recharge and multiple adjustments.

Publishing various Dashboards like ISD MoUs report, FMS dashboard, High IN Balance Report, Wifi Report and HUR report.

Strong coordination with cross functional team like IT and CSD .



Education

Bachelor of Commerce, COMPUTER APPLICATION

BHOPAL SCHOOL OF SOCIAL
SCIENCES BARKATULLAH
UNIVERSITY BHOPAL, Madhya Pradesh

Completed, June 2012
Marks 59%
Division II

Master of Commerce, COMMERCE MANAGEMENT

BARKATULLAH UNIVERSITY
BARKATULLAH UNIVERSITY
BHOPAL, Madhya Pradesh

Completed, July 2015
Marks 64%
Division I

Diploma, POST GRADUATION DIPLOMA IN COMPUTER APPLICATION

MAKHANLAL UNIVERSITY
MAKHANLAL UNIVERSITY
BHOPAL, Madhya Pradesh

Diploma, POST GRADUATION DIPLOMA IN MARKETING MANGEMENT



Work Experience

May 2016 – Nov 17

FRAUD ANALYST

MTS SISTEMA SHYAM TELESERVICES LIMITED (CORPORATE OFFICE)

MAY 2018-December 2019

CRISP Bhopal technical co-ordinator project agriculture department

January 2020-Present

Gumbi software pvt Ltd. Bengaluru

Business development Officer (m.p)

Working with various state governments for project of educations.

Meeting with senior bureaucrats (IAS) officer to implementing the education projects in various state governments.

After getting the project from states governments run that project for the term fix tenure.

When the need of business meeting with private clients also regarding project.

I work with any states governments madhya pradesh, karnataka, Haryana, jammu

& kashmir or Assam for implements and run the projects.

Working with education, tribal, minorities, higher education departments for give presentation and convince official for implements various educations project.



- Project Management.
- Team oriented and results driven
- Public Relations.
- Problem Solving.
- Strong Work Ethic
- Time Management
- Self-Confidence.
- Presentation.



Computer Proficiency

Operating Systems

- microsoft excel
- microsoft access
- microsoft powerpoint



Languages

- English ●●●●●
- Hindi ●●●●●



Personal Interests

.SPORTS OUTDOORS
READING BOOKS
CULTURAL ACTIVITIES
EDUCATIONAL DEVELOPMENT



Personal Details

Father's Name: Mr. OP SHARMA
Birthday: January 29, 1991
Gender: Male

Marital Status: Single
Nationality: India

Address Details

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Bhopal, madhya Pradesh
462003

Declaration

ANKUR SHARMA

