

SUNNY KUMAR

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Summary

I have experience of almost 5 years in the insurance domain including policy generation, processing medical claims, etc. for domestic and international clients. Currently, I am looking for an opportunity within a similar field but if I'll get a chance to work in other sectors, I would happily do that.

Experience

Process Associate - 09/2019 to till date

Genpact India Private Limited

- Currently, I am working here as a Process Associate for a USA based insurance process, got to learn a lot Insurance sector. I am dealing in health insurance policies. Besides, I am also cross trained in three different queues in same domain and have to work according to workflow in respective queues.
- I am playing a vital role in achieving teams' targets regularly and in a very short spell of my journey have become a reliable source for my team.

Executive- 12/2016 to 08/2019

Paramount Health Service and Insurance (TPA) Pvt. Limited

- Coordinating with the cashless department & reimbursement claim department for corporate clients and individual policy holders.
- Resolving queries of policy holders regarding their cashless approvals and standard deductions.
- Addressing customer grievances in respect of their policy coverage.
- Forwarding of cashless approval request mails & coordination with insurance companies.

Education

- IGNOU – Master of Commerce – 2019
- University of Delhi – Bachelor of Commerce – 2014
- Intermediate – CBSE – 2011
- High School – CBSE – 2009

Languages

- Hindi
- English

Declaration

I hereby declare that, the above mentioned details are true to the best of my knowledge and belief.

Date:

Place: Delhi

Sunny Vardhan