

SHIVAM V.RAI

Mob. +91 9326161409

Email: shivamrainishan@gmail.com

CAREER GOAL:

- Passionate to build career in the field of Accounting & Finance.
- Develop my educational skills and groom into a better Finance Professional.
- Work as a team player and improve my inter-personal communication skills.

ACADEMICS:

Qualifications	Board/University	Year	Grade
S.S.C	UP State Board	2012	FIRST
H.S.C	UP State Board	2014	FIRST
Bachelor of Commerce (B'COM)	VBS Purvanchal University	2017	SECOND
Masters of Commerce (M'COM)	VBS Purvanchal University	2019	SECOND

PROFESSIONAL SUMMARY:

- 3 years full time experience in Network Operation, Technical Support under Internet Services Provider (ISP).
- A team player with good communication & consumer management ability with problem-solving skills.

PROFESSIONAL EXPERIENCE:

M/s G Fiber Internet (*Internet Service Provider in Thane*).

1st Nov 2020 till Date

Designation: Executive Operations & Technical

My Duties & Responsibilities:

- ❖ Fiber Splicing
- ❖ FTTH Wiring Planning and Material Management.
- ❖ Troubleshooting Hardware & Software Problems
- ❖ Handling of Collection from the Customers for the areas assigned to me

M/s. Megahertz Network Solutions Pvt. Ltd (*Internet Service Provider in Mumbai*).

1st Feb 2018 till 31st Oct 2020

Designation: Executive Operations

My Duties & Responsibilities:

- ❖ New Connection Lead Generation
- ❖ Broadband User complaints noting and assigning it to Field Technician's
- ❖ Resolving Connectivity Related issues.
- ❖ Troubleshooting Hardware & Software Problems
- ❖ Handling of Mly Collection from the Customers

PERSONAL INFORMATION:

- Fathers Name : Vijay Shankar Rai
- Date of Birth : 20th August 1997
- Sex : Male
- Marital Status : Single
- Nationality : Indian
- Hobbies : Playing Cricket & Traveling
- Corresponding Address : A-301, Bldg.No11, Ajanta CHS Ltd,
Naigaon (East), Palghar-401208
- Languages known : Hindi, English & Bhojpuri

I hereby declare that all the statements made above are true and complete to the best of my knowledge and belief and nothing has been concealed / distorted.

S/D
SHIVAM V. RAI.