

RESUME

KOMAL SAINI

B-3F Vijeta Vihar sec-13Rohini, Delhi110085

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(M): 91-9873932454

OBJECTIVE: To be the face of organization serving as a ground staff and win customers accolades through my exception customer service, communication, and interpersonal skills.

ACADEMIC QUALIFICATIONS:

- Completed higher secondary school in the year 2010-2011.
- Completed senior secondary school in the year 2012-2013.
- Completed Graduation from School of Open Learning, Delhi University.
- Completed one diploma in travel in Tourism and Airport Handling from YMCA, New Delhi.

WORK EXPERIENCE:

- Worked with BWFS at Ground Staff as a Customer Service Agent, IGI Airport T3.
- Worked in Kuwait Airlines for 2 years as a Customer Service Agent (AMADIUS system)

CURRENT PROFILE

- Working with Uzbekistan Airlines as a Senior Customer Service Agent since the last 4 years
- Also working with Air France as a Customer Service Agent on a temporary basis since May 2021

KEY SKILLS AND STRENGTHS:

- Good at persuading people.
- Calm approach and ability to work under pressure.
- Good team management and assertive.
- Sociable people with interest to interact with people.

PERSONAL DETAILS:

Father's name:	Mr. Harmohinder Singh
Date of birth:	25 April 1994
Marital status:	Single
Language known:	Hindi, English and Punjabi

Nationality known Indian

Religion: Punjabi

Passport details:

- Date of issue- 05/03/2015
- Date of expiry-04/03/2025