



SHASHI KUMAR

@ shashikumarazad@yahoo.co.in

91- 7798296520

Vill - Seog water catchment area
Post office - Dhalli
District - Shimla
Pin code -171012

Skills

Team building
Discion making
Problem solving

Interests

Traveling , Tracking & Camping

Language

English
Hindi

Objective

To enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hard work and trusts me with responsibilities and challenges.

Experience

Hyatt Regency Gurgaon	22.12.2016
Housekeeping Assistant Manager	-
Working as a Housekeeping Assistant manager.	10.02.2021
Worked as a no 2 in the department.	
Taj vivnta Goa	03.03.2016
Housekeeping Team leader	-
Worked as a Housekeeping Team leader .	16.12.2016
Redisson blu Udaipur	10.10.2014
Housekeeping Team leadew	-
Worked as a Housekeeping Team leader .	02.01.2016
Worked in different area Rooms & Public area .	
The Oberoi Cecil shimla	13.06.2011
Housekeeping Associate	-
Worked as Housekeeping Associate for 3 years.	04.10.2014
Worked in different area Rooms, Public area & Laundry .	
Trident BKC Mumbai	1.02.2013 -
Housekeeping Associate	12.03.2013
Cross exposure in Housekeeping department.	

Education

IHM Dehradun	2007 - 2010
BSc in Hospitality & Hotel administration	
A	
HP Board	2007
12th	
A	

Achievements & Awards

- Achievements *Received various guest recognition and feedback through on Trip advisor & Medallia. *Successfully handle one month without HOD in the month of April 2019 Hyatt Regency Gurgaon * Have successfully handled MOR audit, Coyle audit in Hyatt Regency Gurgaon. Successfully achieved Guest Room score as a No.-1 Regency brand in Southwest Asia 2017, 2018&2019. * In employee Survey got 99 percent in Hyatt Regency Gurgaon. *Appreciation letter for the year in 2018. Maintaining guest room score. *Appreciation letter for life saving of employee in Hyatt Regency Gurgaon. *Appreciation letter for handling New Years Eve in Hyatt Regency Gurgaon. *Got Spotlights for the week recognition in The oberoi Cecil Shimla. *Have part of Team achieved 2 times of *LQA score in The oberoi Cecil Shimla *Have successfully part of hygiene audit, \$LQA audit, safety audit in Taj Vivtana Goa.