

B N DAS
[9830570395]

OBJECTIVE:

Looking for a position to utilize my analytical skills, knowledge of Automobile Marketing / manpower utilization and vehicle technical problem handling and customer Satisfaction flow up and improvement of work shop business .

KEY RESPONSIBILITIES:

➤ Improvement of work shop business performance.
➤ Improvement service vehicle reporting.
➤ HANDLING WARRANTY
➤ WARRANTY SPARE PARTING AND TIMELY DESPATCH
➤ Sales & service marketing
➤ Customer Satisfaction Feed back. [CSI]
➤ Major Technical problem Investigation.
➤ SERVICE PRODUCT SALE[AMC/RECON/ALCOVER INSURANCE]
➤ SERVICE CAMP.
➤ Handling JD power customer.
➤ PDI [NEW VEHICLE DELIVERY]
➤ SALES & SERVICE COORDINATOR .
➤ Accident vehicle reporting [Body Shop] and insurance claim handling.

OTHER IT SKILLS:

Computer knowledge

WORKING KNOWLEDGE:

1] 7 years worked work shop supervisor/Body shop and warranty supervisor [LEXUS MOTOR][2/1998 TO 3/2005]
2] 4 year worked with [RD MOTORS] Warranty Manager [04/2005 TO 2/2010]
3]Worked HONDA CAR dealer [IMPERIAL HONDA] Warranty in –charge / job controller.
4] Worked at M&M work shop [SHREE AUTOMOTIVE BARASAT] as a body shop advisor with handling body shop and insurance claim. [02/2010 to 05/2014 and working ASHOK LEYLAND work shop as a service advisor up to 02/12/2020
5] At present working at first choice [HORIZON AUTOMOBILE] as a asst manager from 04/12/2020

TRAINING:

1] TATA MOTORS[pcbu/cvbu] trained for WARRANTY.HANDLING
2] ASHOK LEYLAND trained for work shop business improvement /Service Marketing . Work shop administration /Man power handling /Works manager trained.

PROFESSIONAL CERTIFICATION:

- Automobile Diploma Engr from GEORGE TELEGRAPH TRAINING INSTITUTE
- TML trained [CVBU & PCBU]

EDUCATION:

BA Passed from University Of Calcutta

PERSONAL DETAILS:

- Date of Birth : 19/01/74
- Nationality : Indian.
- Religion : Hindu.
- Father's Name : Mr. Bhupendra Nath Das
- Fathers Occupation : Retired.
- Permanent Address : Uday Raj Pur[Spot Light].Flat No-103 ,Block-3.
Madhyamgram-
- Tel. No : 9830570395
- Sex : Male.
- Languages : Bengali, English, Hindi.
- Hobbies : singing & Games.
- Location Preference : Anywhere in India.

DISCLAIMER:

I hereby declare that the information's given above are true to the best of my knowledge and belief. My all documents are legal. If incase any document has been proved illegal, you will take any step for rejected that. I will bind to accept of your legal Company Law.

Date :26/10/2021

Place: Madhyamgram

BholaNath Das[9830570395]