

HRITHIK SADANAND K.K

ABOUT ME

Creative, Energetic, Dynamic team player with leadership skills and proven track record. Leverages exemplary communication to establish presence and build a positive branding. Adept at working effectively to achieve goals and objectives.

SKILLS

- Business Analysis
- Business Intelligence
- Conflict and issue management
- General Management
- Digital Marketing
- Data Analysis
- Tableau
- Jira
- SQL
- Microsoft Office
- Operation management

EXPERIENCE

Operations Manager

Oct -2017 to March 2021

Munnar Summer Castle, Munnar, Kerala.

- Responsible for day-to-day Operation that includes leading and managing guest reservations ensuring the highest service standards.
- Monitoring guest comments & grievances to make sure all guests receive prompt and personal recognition.
- Helping organization achieve consistent growth by providing valuable insights through customer analysis & market analysis.

B.A Intern

May 2021 to Aug 2021

MOSAIKANALYTICS -

- Performing market research to identify new data sources and to update existing ones.
- Assisted Project management team in defining the scope of various products and documenting business requirements.
- Take responsibility for quality assurance of the product outputs, undertaking testing and sharing feedback with development team.

CERTIFICATION

- Business Analyst Master's Program - SimpliLearn
- Digital Marketing Specialist - Noorka Roots (ICT Academy) - ongoing



CONTACTS

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EDUCATION

B- TECH Mechanical Engineering

(PRIST PONDICHEERY) 2013 - 2017

12TH M.E.S.R.R.S PAVANGAD CALICUT KERALA.

2009 - 2011

10TH M.E.S.R.R.S PAVANGAD CALICUT KERALA.

2009

LANGUAGES

ENGLISH

MALAYALAM

HINDI

TAMIL